



KILNS BUILT TO LAST

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WHAT IF YOU ORDER THE WRONG VOLTAGE ON AN EASY-FIRE KILN?

WHAT HAS TO HAPPEN?

- If just the voltage is wrong (and not the phase) then the only thing that needs to get changed is the elements. Because of our ceramic element holders and industrial grade terminal blocks, changing elements is very easy and most customers can do this quickly. Visual instructions are included in the instruction manual that goes with the kiln.
- If you ordered the wrong phase or the wrong voltage and the wrong phase you will probably need to change the elements and the control panel. We will swap the control panel for the right panel. You pay for the shipping to us; we pay for the shipping to you (including the shipping of elements).

WHAT WILL IT COST?

- Changing voltage on e23S and e28S kilns will cost \$135.
- Changing voltage or phase or both on e23T and e28T kilns will cost \$160.
- The one exception is to change phase on an e23T-240 or e23T-240-3P. This will only cost \$55 because elements do not have to be changed – only the panels.

CONDITIONS

- It must be for a brand new kiln that was recently sent out (although we understand that a kiln may have been sitting in storage for some time).
- We will ask for the serial number.
- We may ask for the old unused elements back.
- Price are net – there are no discounts.