

TROUBLESHOOTING AND REPAIR INSTRUCTIONS FOR L&L KILNS

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CAUTION - ELECTRICITY CAN KILL

Many of the tests described in here are performed under power. They should be done **ONLY** by someone who is familiar with electrical safety such as an electrician or trained maintenance person. We identify any test that is live with a CAUTION statement. We describe these tests in detail so that an electrically trained person who doesn't specifically understand kilns can do the troubleshooting - the level of simplicity described is not meant as an invitation to harm the untrained. **AS LONG AS THE KILN IS UNPLUGGED YOU ARE SAFE.**

GET A DIGITAL MULTIMETER!

If you want to do much of the troubleshooting described here and not be dependent on a kiln service person then get this tool. It is not hard to use! Without it you are only guessing at the origin and severity of an electrical problem based on how the kiln is acting. A slow-firing kiln may just have old elements, or the elements could be fine but the incoming voltage from your power supply could be low, or fluctuating. Unless you test with a multimeter, you could purchase new elements and run the risk that you might be wasting money and time without solving the problem. Be forewarned however: Testing electrical circuits is very dangerous and potentially deadly if you do it incorrectly. It could result in electrocution! If you don't feel comfortable doing this hire an electrician or get someone to do it who is qualified. That being said - many of the tests described in here just require testing for resistance - which is done with the kiln unplugged. **AS LONG AS THE KILN IS UNPLUGGED YOU ARE SAFE.**

You can buy an inexpensive digital multimeters for around \$40-\$50. The meter you buy should be digital simply because the analog type is not very accurate. **You must be able to see ohm (resistance) readings to the first decimal place.**



TROUBLESHOOTING GUIDE

This manual is meant to assist and educate kiln owners and service technicians. Our basic philosophy at L&L is to make kilns that last. No small part of having a reliable well-firing kiln is good maintenance. This information is provided as a service and is believed to be accurate. However, it is the reader's sole responsibility to interpret and use this information correctly. Please visit our web site to download the latest versions of all our instructional and technical information.

VIDEOS

ALSO WE ENCOURAGE YOU TO USE THE VIDEOS ON OUR WEB SITE (hotkilns.com/video).

TROUBLESHOOTING WEB TOOLS

The latest troubleshooting information is on the web. This is constantly updated. See hotkilns.com/knowledgebase

RELATED L&L GUIDES

CAUTION INSTRUCTIONS

See CAUTION INSTRUCTIONS FOR L&L KILNS in the CAUTIONS section of your Instruction Manual. **THIS IS SOMETHING YOU MUST READ.** (Also hotkilns.com/cautions)

REGULAR KILN MAINTENANCE

See REGULAR MAINTENANCE OF YOUR L&L KILN in the MAINTENANCE section of your Instruction Manual. **THIS IS SOMETHING YOU MUST READ.**

BASIC ELECTRICITY FOR TROUBLESHOOTING

See BASIC ELECTRICITY FOR TROUBLESHOOTING KILNS in the TROUBLESHOOTING section. Also see hotkilns.com/volts.pdf for more in-depth information about electricity for kilns.

TROUBLESHOOTING BRICK PROBLEMS

See TROUBLESHOOTING AND FIXING BRICK PROBLEMS in the TROUBLESHOOTING section for information on firebrick problems and instructions on how to repair firebrick problems.

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TROUBLESHOOTING ELEMENT PROBLEMS

See ELEMENT TROUBLESHOOTING & INSTALLATION INSTRUCTIONS in the TROUBLESHOOTING section for information on elements problems and instructions on how to install elements and element holders.

TROUBLESHOOTING FIRING PROBLEMS WITH CONE PACKS

See TROUBLESHOOTING KILN FIRING WITH CONE PACKS in the LOG, CONES, TIPS section.

THE CERAMIC PROCESS

See THE CERAMIC PROCESS in the LOG, CONES, TIPS section.

REPLACEMENT PARTS

See the PARTS section.

SERVICE

See SERVICE section.

GENERAL TROUBLESHOOTING TOOLS AND METHODS

BASIC TOOLS REQUIRED

The minimal toolkit necessary for effective troubleshooting and fixing of electric kilns contains a digital multi-meter to measure ohms and AC voltage, and an assortment of screwdrivers, nutdrivers, wrenches, pliers, cutters, wire strippers and wire terminal crimpers. As you work on your kiln you will see what types of tools you need, like a 3/8" nut-driver, needle-nose pliers without the cutting part so the tips will close all the way. wire cutters heavy enough to cut the element terminals, wire strippers and wire terminal crimpers. No special tools are required for maintenance on L&L kilns.

KEYS TO GOOD TROUBLESHOOTING

SAFETY FIRST

Pay attention to electrical safety. Don't get electrocuted and don't guess.

DEFINE THE VARIABLES

Define all variables of the situation, and how they could potentially interact with and affect each other in each unique case you come across.

ELIMINATE VARIABLES ONE AT A TIME

Eliminate variables one by one to expose the problem variable(s). Asking questions can do this to some degree. Electrical testing, examining shards of ware or cone, or examining the interior of the kiln usually can supply the rest of the story. Good troubleshooting is based on logic.

Err1 (ERROR 1) - THE MOST COMMON ERROR

This is the most common troubleshooting problem we see. It generally means one of two things. 1) The elements have aged with increased resistance and therefore lower power. 2) A relay is not working. See The section in these instructions on Error Codes, CHECKING ELEMENT OHMS, and various paragraph on checking the relays.

CONTROL DISPLAY DOESN'T SHOW ANYTHING

On/Off Switch

1) Make sure the On/Off Switch is turned on. Turn it on and off.

Fuse

1) Check control fuse in side of control box. Twist open the fuse holder and physically check the fuse. If the metal element inside is melted if it is blown. You can also use your digital multi-meter to check continuity across the fuse. Replace if faulty: hotkilns.com/control-panel-fuse

Picture of the on/off switch and fuse holder opened.



Fuse Holder

If you notice that the fuse holder itself is damaged replace it. See: hotkilns.com/change-fuse-holder

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On/Off Switch

The on/off switch rarely needs replacing but if you have to replace that see this video: hotkilns.com/replace-on-off-switch

Plug & Cord (if you have one)

1) Make sure the power cord is plugged into the receptacle. Reseat plug. Make sure it is held firmly and that the springs inside the receptacle seem to be working.

2) With power off examine the electrical cord. Look for burned or melted areas and breaks or pinched sections. Look closely at the head of the plug. If there is an internal problem with the wires and the plug parts you won't be able to see it but you may detect a softening or melting of the plastic at the plug head. Look for oxidation or substantial discoloration or even burnt spots on the prongs. Replace plug and cord if this is questionable.

3) With power turned on and panel open check voltage at the Power Terminal Block. If you see no voltage there then you know something is wrong with the power source.

CAUTION: This test should only be done by an experienced person familiar with electricity and its dangers.

If you have to replace the power cord see this video. It includes video of changing a power cord. hotkilns.com/change-phase-easy-fire

Checking voltage at the power terminal block.



Circuit Breaker / Power Source

1) Check voltage at the receptacle. **CAUTION: This test should only be done by an experienced person familiar with electricity and its dangers.**

A fused disconnect switch.



2) Check circuit breaker or fused disconnect switch to make sure they are turned on. Sometimes circuit breakers need to be turned on and off to reset them.

3) If you have a fused disconnect check the fuses with your voltmeter for continuity. **CAUTION: This test should only be done by an experienced person familiar with electricity and its dangers.**

4) Make sure fuses or circuit breaker are the proper amperage and type. See wiring diagram for details.

5) Test for voltage at the main power supply as close to the kiln as possible. **CAUTION: This test should only be done by an experienced person familiar with electricity and its dangers.**

Control Transformer

See this video: hotkilns.com/check-control-transformer and hotkilns.com/change-transformer.

1) If none of these solve the problem then you could have a bad control transformer. To check the transformer operation test with your digital multimeter. It should read 240 (or 208) volts across terminals 1 & 4 (black and white wires) and 24 volts across terminals 5 & 8 (where the gray and brown wires come out). This is a live test so be very careful not to touch any of the wires - remember there is 240 volts in the panel and this can electrocute you. See photo below. If you are receiving 240/208 Volts in, but not getting the proper approximate 24 Volts out, then you need to replace the control transformer. See: hotkilns.com/control-transformer-12-va

2) If there is no voltage coming into terminals 1 & 4, white & black, then test for it at the Power Terminal Block where the power cord comes in. If there is power there then look for a bad connection or wire between the power connection block and the transformer, i.e. a bad toggle switch, wire, or ½ amp

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fuse holder. If power is not there then go further back on the line and measure the voltage. Keep going until you find voltage, then look for the problem between that point with the voltage and the last point checked that had no voltage.

Control Board

1) If the transformer is OK and you know you have voltage going to the control board but the control still shows no display then the control board needs to be replaced.

DynaTrol: hotkilns.com/dynatrol-control-board

Genesis: hotkilns.com/genesis-control-board

One-Touch for School-Master kilns: hotkilns.com/one-touch-control-board-cone-6

One-Touch for Doll, Liberty-Belle and Fuego kilns: hotkilns.com/one-touch-control-board-cone-10

See this for how to replace: hotkilns.com/replace-dynatrol

Internal Wiring

1) Unplug kiln or turn off at circuit breaker or fused disconnect and open up panel. CHECK VOLTAGE TO BE SURE. Make sure that all the wires inside the control panel are connected. See photograph on page 2 or page 3 and also the Wiring Diagram. Specifically look at the wires that go from the power connection block to the on/off switch, then to the control fuse and then to the control transformer.

Short Circuits

Do all the following with the kiln unplugged.

1) Check for short circuits. Look for any signs of burnt wires. This might indicate a short circuit. A way this might happen, as an example, is that frayed wires at the end of a wire connector might touch each other.

2) Check for worn wires that may have shorted against the case. Examine wire insulation. If the wire insulation has become frayed the wires could short to the metal casing which is electrically grounded.

3) Look for dirt. Some dirt (such as carbon compounds) are electrically conductive. This is generally not the case with ceramic materials but some can be. Vacuum out if you see dirt.

NOTE: Usually a short circuit will trip either the circuit breaker for the kiln or the fuses in the fused disconnect switch, if you have one. You will then not see any display on the DynaTrol. Turn your circuit breaker on and off, and check fuses on the fused disconnect and control fuse.

CAUTION: These tests should only be done by an experienced person familiar with electricity and its dangers.

Checking output of the Control Transformer (DANGER-live test).



EASY-FIRE DISPLAY READS FAIL

Usually **FAIL** will be seen flashing along with a **tC1**, **tC2** or **tC3** indicating which thermocouple circuit has failed.

Typically this will just mean that your thermocouple(s) need replacing. Overtime the thermocouple tip will corrode and cause a circuit to **FAIL**. We recommend replacing all thermocouples simultaneously rather than as they fail.

See this to replace thermocouple: hotkilns.com/change-thermocouple

1) Unplug the kiln. Open the Control Panel. Remove the offending thermocouples connection wires from the Thermocouple Terminal Strip and bind the red and yellow wires together with electrical tape. Close up the panel and plug in the kiln. The control should read room temperature for that thermocouple (approximately 90 Deg F because of the thermocouple offsets).

2) If it does read room temperature then the thermocouple is probably bad and needs to be replaced. If the control does not read room temperature then there is either a bad thermocouple wire in the Control Thermocouple Harness or the control is bad.

3) Redo the test by putting a small jumper like a paperclip across the thermocouple terminals directly on the DynaTrol board. If the control now will read room temperature then you have a bad thermocouple wire. If it does not read room temperature then the control is definitely bad and needs to be replaced. See this: hotkilns.com/replace-dynatrol

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EASY-FIRE DISPLAY READS 2400 or CPLt WHEN IT STARTS UP

Even though you know the kiln is not that hot. This indicates thermocouple circuit failure.

TECHNICAL NOTE: This is called thermocouple upscale protection. If the control senses a lack of millivoltage (an open circuit) it interprets this as the highest temperature the control could reach. This automatically ensures that the control will not call for power.

1) Check thermocouple end. Examine end carefully. Sometimes there can be a crack that opens up while the kiln is hot but appears to be normal when the kiln is cold. If the end of the thermocouple looks severely corroded and you are getting Error codes then it is best to replace the thermocouple. NOTE: You have to open up the Element Cover Box and remove the thermocouples to check the ends.

A thermocouple end that will still work but is getting close to creating a problem.



2) Check thermocouple circuit. For instance check to make sure that all the thermocouple lead wires are firmly connected to the Thermocouple Terminal Strip. Check where the thermocouple lead wires go into the ends of the thermocouples. Are the wires loose? Tighten the screws on the ends of the thermocouples to be sure you have a tight connection. Check for corrosion. Check where the thermocouples connect to the DynaTrol. Try pulling off each connection and reseating it. This can scrape away corrosion that may have built up. Check for melted wires inside the Element Cover Box.

3) A very easy check is to check resistance (ohms) right on the Thermocouple Terminal Strip. Unplug kiln or disconnect from live power by turning off circuit breaker or fused disconnect switch. Open panel. You don't even have to remove the thermocouple wires. Just touch the terminal strip itself with your probes (terminals #1 & #2 for TC1, terminals #3 & #4 for TC2 and terminals #5 & #6 for TC3). If the thermocouples and circuit is normal then you will see a

resistance of about .9 or 1.0. If you see an **OL** in your meter then you have an open circuit somewhere which is probably a bad thermocouple.

4) If you have a bad thermocouple replace it with a new one. Although you may be able to "make it work" by twisting the ends of the wire together this could easily fail during an important load and could also be extremely inaccurate.

ONE-TOUCH CONTROL DISPLAY READS FAIL

Usually **FAIL** will be seen flashing along with a **tC** indicating the thermocouple has failed.

1) Check thermocouple end. Examine end carefully. Sometimes there can be a crack that opens up while the kiln is hot but appears to be normal when the kiln is cold. If the end of the thermocouple looks severely corroded and you are getting Error codes then it is best to replace the thermocouple. NOTE: You have to open up the Element Cover Box and remove the thermocouple to check the end.

See this to replace thermocouple: hotkilns.com/change-thermocouple

2) Check thermocouple circuit. For instance check to make sure that all the thermocouple lead wires are firmly connected to the Thermocouple Terminal Strip. Check where the thermocouple lead wires go into the ends of the thermocouples. Are the wires loose? Tighten the screws on the ends of the thermocouples to be sure you have a tight connection. Check for corrosion. Check where the thermocouples connect to the DynaTrol. Try pulling off each connection and reseating it. This can scrape away corrosion that may have built up. Check for melted wires inside the Element Cover Box.

3) A very easy check is to check resistance (ohms) right on the Thermocouple Terminal Strip. Unplug kiln or disconnect from live power by turning off circuit breaker or fused disconnect switch. Open panel. You don't even have to remove the thermocouple wires. Just touch the terminal strip itself with your probes (terminals #1 & #2 for TC1, terminals #3 & #4 for TC2 and terminals #5 & #6 for TC3). If the thermocouples and circuit is normal then you will see a resistance of about .9 or 1.0. If you see an **OL** in your meter then you have an open circuit somewhere which is probably a bad thermocouple.

4) If you have a bad thermocouple replace it with a new one. Although you may be able to "make it work" by twisting the ends of the wire together this could easily fail during an important load and could also be extremely inaccurate.

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DISPLAY IS NORMAL BUT KILN WON'T HEAT UP

Programming

1) Make sure you have programmed the kiln properly and it is supposed to be firing. Do you have a **Delay Time** or a **Preheat Time** in your program? (Hit the **Review Prog** button on the Easy-Fire or hold down the **Custom/Review** button on the School-Master to find out).

Wiring

1) Unplug kiln or disconnect from live power by turning off circuit breaker or fused disconnect switch. Open panel. Check all power wires for firm connections. Using your multimeter set on resistance you can check continuity of each element circuit by placing the probes on each set of outputs on each Power Relay or right at the Power Terminal Strip (as shown below).

Picture showing a Multimeter testing for continuity in an element circuit.



2) Visually inspect the power wires coming from the Power Terminal Block to the inputs of the Power Relays. Reseat all the spade connectors to rub off any oxides and to ensure a good connection.

EASY-FIRE Control Board Outputs

1) It is possible that the internal switches on the DynaTrol control board could be bad. You can test that by checking to see if you find voltage (12 volts DC) between any of the output contacts on the control board (where the orange, blue and purple wires come out) to ground (any green wire). CAUTION: This test should only be done by an experienced person familiar with electricity and its dangers. See this video: hotkilns.com/check-switches-dynatrol

ONE-TOUCH Control Board Outputs

1) It is possible that the internal switches on the One-Touch™ control board could be bad. You can test that by checking to see if you find voltage (12 volts DC) between

the output contacts (AC1 & AC2 marked on the control board) to ground (any green wire). CAUTION: This test should only be done by an experienced person familiar with electricity and its dangers.

Bad Power Relays

See this video: hotkilns.com/checking-relay and hotkilns.com/change-relay

1) You should be able to hear contactors going on and off with a soft clicking noise when you first turn on the kiln and it is supposed to be heating up. If not try turning the kiln off and then back on again and restarting the program. Of course if you don't hear the relays it only tells you that they aren't firing. The problem could be in the control for instance not telling the relays to fire. If you do hear relays and the kiln is not heating then you know the problem is in the power circuit AFTER the relays.

2) With power on and panel open check voltage before and after each of the contactors while the kiln is firing. CAUTION: This test should only be done by an experienced person familiar with electricity and its dangers.

Bad Elements

See next section.

Run a Simple Paper Test

This will tell you if all kiln sections are firing. If they are not it could be a bad relay or maybe a bad internal switch on the control.

1. Place a little piece of paper in each element.
2. Then run a Fast Glaze (or turn the manual switches to Hi on a manual kiln) while you watch the papers.
3. They begin to smolder in about 2 minutes. After 3 or 4 minutes shut the kiln off.
4. This shows you if the elements are operating (or which ones are and which ones are not).

KILN FIRES UNEVENLY

Peepholes

1) Plug up Peephole holes in the kiln to prevent drafts.

Lid Seal

1) Check to make sure that door/lid is sealing properly. If door/lid is not sealing against top brick correctly a bright red glow will be visible around the door/lid seal when kiln is operating. (A little of this is OK). Also excessive heat loss can be felt around seal. Rub seal high points down with

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sandpaper until no more than 1/16 of an inch gap is found at any point along seal. Note that the gap at the top will definitely appear larger than any gap you see between the kiln sections. This is partly because the lid actually bows down in the center of the lid when it heats up and the edges consequently rise slightly. Just check for an UNEVENNESS in this gap which will cause an excessive heat loss.

2) If door/lid is excessively cracked or worn or has holes in it this may cause drafts in the kiln. Replace lid.

See the TROUBLESHOOTING AND FIXING BRICK PROBLEMS section in the TROUBLESHOOTING tab of your instruction manual or hotkilns.com/brick-troubleshooting

Elements

1) Elements may have differentially changed in resistance which will also have an effect on uniformity. The three zone control mostly compensates for this but there are limits. Check element resistance (see section at end of this Troubleshooting Guide called "CHECKING ELEMENT OHMS").

2) Empty the kiln. Then turn kiln on using a fast program like FAST GLAZE until elements are red. Open the door carefully and observe the elements to see if they all seem to be glowing about the same amount. CAUTION: The power does not turn off when you open the lid. Be careful not to put your hand inside the kiln while it is on. Dangerous electric shock could result if you touch an element.

RUN AN EASY-FIRE DIAGNOSTIC

There is a useful diagnostic program within the DynaTrol on Easy-Fire Kilns. This is handy to use when your kiln is first delivered and set up to make sure it was done properly. It can also be useful in seeing if an element has burned out. To use this diagnostic program enter the following sequence when the display says Idle.

1) Press **OTHER, 4, 4, 3.**

2) Keep pressing **OTHER** to cycle through the menu options until you get to **dIAG** and then press **ENTER**.

3) Open the lid of your kiln. You will see each zone of the kiln turn on for one minute each, starting with zone #1, the top zone. The control will display **OUT1**, then **OUT2**, then **OUT3** as it cycles through this sequence. **CAUTION: The power does not turn off when you open the lid. Be careful not to put your hand inside the kiln while it is on. Dangerous electric shock could result.** This will tell you if the kiln sections are in the wrong order or if the wires are somehow crossed in the control panel. If this is the case the zones will not turn on in the proper 1, 2, 3, order.

Loading

The Dynamic Zone Control of the EASY-FIRE kilns can compensate for many uneven loading situations. The SCHOOL-MASTER kilns, however, do not employ Zone Control so pay particularly close attention to the following steps.

1) If you are having a problem with uneven firing try to vary the way you load it to match the firing characteristics of the kiln. For instance if it typically fires hot at the top then put more weight in the top to absorb that heat. You can discern how your kiln fires in each section by using cones.

2) Be sure to put posts under the bottom shelf. The bottom shelf should be at least 1/2" to 1-1/2" above the floor of the kiln.

Firing with Cones

1) Run an empty kiln with three cone packs top- middle - bottom. This will tell you if the load contributes to the problem.

2) Try using cone packs in all sections (top, center, bottom) of the kiln during loaded firings and keep records of what happens. See the TROUBLESHOOTING KILN FIRING WITH CONE PACKS in the LOG, CONES, TIPS, CERAMIC PROCESS tab or hotkilns.com/troubleshooting-cones.

EASY-FIRE Thermocouple Offsets

Thermocouples can drift in their accuracy over time and this can happen at different rates for each thermocouple. If one thermocouple reads at a different temperature than another thermocouple this can cause unevenness in the kiln. You may need to adjust the offsets to trick the kiln into firing hotter or cooler in certain zones. Read about Thermocouple Offset in section 9.9 of the DYNATROL 700 INSTRUCTIONS FOR L&L KILNS in the CONTROL section of the Instruction Manual and the CALIBRATING THE CONTROL section in the BASIC OPERATION OF L&L KILNS WITH A DYNATROL 700 in the OPERATION section of the manual. Also see this: hotkilns.com/calibrating-kiln.

ONE-TOUCH Thermocouple Offsets

Thermocouples can drift in their accuracy over time and this can cause inaccurate firings in the kiln. You may need to adjust the offset to trick the kiln into firing hotter or cooler. Read about THERMOCOUPLE OFFSET in the OPTIONS Section of the OPERATION OF L&L KILNS WITH A ONE-TOUCH™ (Deg F) in the OPERATION tab in your instruction manual. Also see this: hotkilns.com/calibrating-kiln.

TROUBLESHOOTING AND REPAIR INSTRUCTIONS FOR L&L KILNS

Vent System

1) Is your vent system on and pulling air? You can check this with a source of smoke in a cold kiln. (If you burn a small piece of paper near the holes on the bottom of the kiln with the vent on and THE KILN OFF you can see if the smoke is being drawn into the holes. You can also check this by feeling the output of the vent when the kiln is at high temperatures. The air coming out should be quite warm to the touch (about 110°F to 140°F). The Vent-Sure will aid in keeping your kiln uniform by drawing hot air from the top of the kiln towards the bottom. It counteracts the natural rising of the heat.

2) If you want to increase draw first close the Bypass valve on the Bypass Collection Box under the kiln. You can also increase the size of the vent holes in the bottom of the kiln. You can also try taking out the top peephole plug. See the L&L VENT-SURE DOWNDRAFT KILN VENT INSTRUCTIONS in the VENT section of your instruction manual or hotkilns.com/vent-sure-instructions.

KILN FIRES TOO HOT OR COLD

Firing with Cones

Try using cone packs in all sections (top, center, bottom) of the kiln and keep records of what happens. See the TROUBLESHOOTING KILN FIRING WITH CONE PACKS in the LOG, CONES, TIPS, CERAMIC PROCESS tab or hotkilns.com/troubleshooting-cones.

Easy-Fire vs Vary-Fire (on DynaTrol)

Keep in mind that the Easy-Fire programs feature Orton software that adjusts the final temperature based on the speed of firing. This in effect adjusts the heat-work and hence the actual cone that the kiln fires to. This applies to Easy-Fire and cone-fire Vary-Fire programs.

Be Careful with Hold Times

Be very careful with hold times. Even a fairly short hold time of 10 minutes can dramatically increase the amount of heat work and hence the cone that the kiln fires to. On the other hand you can use the hold time to increase the heat-work to compensate for underfired work. Just test this in small increments.

Control Settings

1) The ceramic thermocouple protection tubes introduce a known error into the system. This is covered in the Operational Instructions but bears repeating here. The temperature that is measured by the tip of the thermocouple

is approximately 18 Deg F cooler than the actual kiln temperature. We have found through extensive testing that the best way to compensate for this is to put in a Thermocouple Offset of + 18 Deg on each thermocouple. The specific setting is **0018** on Easy-Fire kilns, along with a Cone Offset of **-20** (setting is **9020**) for EACH cone that you fire to on the Easy-Fire Programs (or **9030** on cones 022 to 017).

2) We have already programmed the control with this information so that you don't have to do it. However, we also provide step-by-step instructions on how to do it in BASIC OPERATION OF L&L KILNS WITH A DYNATROL 700 in the OPERATION tab of your manual (or hotkilns.com/basic-operation-dynatrol) and the OPERATION OF L&L KILNS WITH A ONE-TOUCH™ (Deg F) in the OPERATION tab of the School-Master instruction manual (or hotkilns.com/basic-one-touch-f). If you are using the VARY-FIRE programming on an Easy-Fire kiln then use a Thermocouple Offset of plus 70 (setting is **0070**).

Thermocouple Drift

Thermocouples drift in their accuracy with time. You may have to make further adjustments in the Thermocouple Offset or Cone Offset settings over time. **You should change all thermocouples when you change elements because they age at approximately the same rate.**

KILN STALLS

1) The kiln may refuse to increase in temperature, and the kiln will just run on and on. If it is re-started it may work fine for a while. The most likely cause is old or failing elements or relays. An issue in one circuit/section/zone can cause the whole kiln to stall as it waits for the problem section to "catch up". Check the temperatures in all zones to see if one zone is lagging behind and test elements and relays.

2) Thermocouples close to end of their useful life can cause some of these same problems.

3) Sometimes excessive ambient temperatures (over 125°F) around the control can cause stalling too.

4) Corroded connection points can also cause stalling.

5) Generally you will see the error message **Err1** when this happens.

TROUBLESHOOTING AND REPAIR INSTRUCTIONS FOR L&L KILNS

KILN FIRES SLOWLY - BOTH SERIES

Run a Simple Paper Test

This will tell you if all kiln sections are firing. If they are not it could be a bad relay or maybe a bad internal switch on the control.

1. Place a little piece of paper in each element.
2. Then run a Fast Glaze (or turn the manual switches to Hi on a manual kiln) while you watch the papers.
3. They begin to smolder in about 2 minutes. After 3 or 4 minutes shut the kiln off.
4. This shows you if the elements are operating (or which ones are and which ones are not).

Bad or Wrong Voltage

1) Check your voltage. Do this at the kiln at the Power Terminal Block with the control panel open or check it at your fused disconnect box. **CAUTION: This test should only be done by an experienced person familiar with electricity and its dangers.** You need to see what the voltage is when the kiln is firing. Low voltage will make the kiln fire considerably slower. For instance a kiln designed for 240 volts will have 25% less power when operated on 208 volts. Check voltage at your panel and where the kiln is connected. Check the voltage when the kiln is firing and when it is not firing. Sometimes the high amperage draw of the kiln will cause a voltage drop at the kiln. A voltage drop of 5 to 10 volts is not uncommon and is to be expected. If your voltage drop is more than that then you may have a problem with your electrical supply.

2) Make sure no other large electrical appliances such as a clothes dryer or electric oven are on when you are operating your kiln. This may cause a voltage drop which would slow the kiln down.

3) Voltage may vary in your area depending on season and time of day. Frequently there are "brown outs" during the summer months in some areas. This is when the electric utility reduces the voltage. Try firing at night after peak electrical use hours. You can use your Delay feature to do this easily. Find out from your local utility company when the end of the peak period of electrical use is. Some utilities offer preferential rates for using electricity at night because it is cheaper for them.

4) Check to see what the wire size of your circuit is. If it is very long (more than 50 feet) from your main circuit box then the wire size might need to be higher (e.g. #8 instead of #10 wire).

Element Aging

1) Elements both age and increase in resistance when fired. When they increase in resistance the amount of power they develop decreases. See the section on "CHECKING ELEMENT RESISTANCE" at the end of this guide.

2) Replacing only one element per section or zone may cause an unbalance in firing. In Easy-Fire kilns the multi-zone control will compensate for much of this imbalance automatically, however, this will not be the case in School-Master kilns.

3) Use original L&L parts for satisfactory maintenance. (Elements, in particular, provided by other vendors may not work well in your L&L kiln. Some of our customers have found this out the hard way and thought it was an L&L problem. Only L&L has the design information to make our elements properly).

4) Empty the kiln. Then turn kiln on until elements are red. Open the door carefully and observe the elements to see if they all seem to be glowing about the same amount. **CAUTION:** The power does not turn off when you open the lid. Be careful not to put your hand inside the kiln while it is on. Dangerous electric shock could result. See the diagnostic program described in the earlier section called KILN FIRES UNEVENLY.

5) Elements expand and grow with age. If you fire low-fire clay and glazes and never get above cone 05 or so, your elements will last a long time, especially if you are only bisque firing. This is good, to a point. If you only low-fire, the problem you are most likely to encounter over many years is that the elements will expand as they age. The length and the coil diameter increase. Meanwhile the atmosphere in the kiln slowly eats away at the metal of the element. Although the total resistance usually increases as the elements age, sometimes it decreases, or reverses itself. This usually only happens when the elements are very old but have not yet failed completely. As the element expands, it binds up in the corners. This can make the individual coils push together and touch each other in the corners, making a short cut for the electricity, reducing the amount of element material the electricity must pass through, and therefore reducing the resistance in the whole element. This may make it hotter in the kiln, but if there is a lot of element material jammed in the corners there will not be enough material left in the coiled form to radiate the heat generated by the increased amperage and decreased resistance. Only the parts of the wire not touching the coils on either side of them will emit heat. More amperage through the electrical components in the control could cause damage if the situation continues or

TROUBLESHOOTING AND REPAIR INSTRUCTIONS FOR L&L KILNS

the resistance drops far enough. In addition, the expanding diameter of an element can make it difficult to get it out of the holder. Usually this will not happen to those firing to higher temperatures because the maximum temperature of the kiln is quickly compromised by increases in the resistance, requiring the elements to be changed long before they can jam up in the corners. Also, high temperatures and glaze firings are more prone to eating through the element, causing it to fail, before the element can expand enough to cause the problems mentioned above. Visually inspect your elements for the above conditions and do a resistance check. If you see this it may be time to change elements.

Power Relays

As mechanical switches, power relays will fail over time. In particular, the coil which actuates the switch closure increases in resistance to the point where it no longer has the power to close, especially as it gets hot. This means that a relay can work at low temps but fail at elevated ones, making it more difficult to diagnose.

WIRES WILL GET HOT

Unlike many other appliances that use electricity (like motors) kilns are called a "resistive load." This means that there will be a continuous pull of steady electrical power for many hours. Even with properly sized wire this will generate SOME heat in the wires. This is one reason we recommend against using aluminum wire for a power feed. If you look carefully you will see that we have OVERSIZED our internal power wires far in excess of their rated capacity. In addition all our power wire is rated for very high temperatures. The larger the wires the less resistance in the wires and the cooler they will operate.

Bad Wiring

1) Have an electrician check your wiring. We have seen aluminum wire cause intermittent problems with allowing enough voltage through. We do not recommend aluminum wiring although some electricians will swear by it. The problem with it is that aluminum oxide, which is formed from heat, is a resistor while copper oxide is not a resistor. With kilns you will often develop some heat in the electrical lines. If all connections are perfect and the wire is oversized you probably will not have a problem - but why take that chance? Make sure your wires are of the proper size and that all connections are good.

2) Check your circuit breaker for proper operation. These sometimes go bad over time.

3) If all the elements are firing and the kiln is still firing too

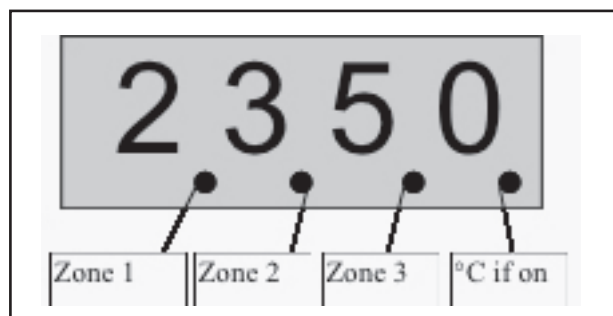
slow check the amperage draw of the kiln under a full load. CAUTION: This test should only be done by an experienced person familiar with electricity and its dangers. You need to see what the voltage is when the kiln is firing.

Check amperage under load with an amp-probe.



3) To check to see if all zones are firing on an Easy-Fire kiln, press the number 8 on the control numeric pad. You will see one little light per zone under the numbers on the control display. If you see two dots on an e18S, e23S, or e28S then you are firing at full load. If you see three dots on an e18T, e23T, or e28T then you are firing at full load. See if the amperage drawn is the same as what the kiln is rated for. See the product literature and/or data nameplate on the kiln for the rated amperage draw. There is also a complete table of this information in the Installation Instructions part of this manual. For instance, a model e23T rated for 240 volts, Single Phase should draw 48.0 amps. If it is substantially less than the rated amperage draw and your voltage is within 5% of the rated voltage (for instance 230 volts for a 240 volt unit), then chances are the elements have changed in resistance. This will require element replacement.

Pressing the number "8" will turn on 2 or 3 small LEDs that indicate whether the various zones are firing.



Wiring in the Kiln

1) Unplug kiln.

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- 2) Trace wiring for missing or bad connections.
- 3) Check wiring against wiring diagram.
- 4) Check for corroded connectors or connectors that have frayed wires. Replace if you see this.

Element Connections

1) The holes where the elements go through the firebrick walls are too large. This could cause too much heat to escape from the kiln thereby overheating the element terminals. This can be remedied by lightly stuffing non-RCF ceramic fiber in the element holes. (See hotkilns.com/non-rcf-fiber-blanket for non-RCF fiber). You can stuff this in from the inside of the kiln using a sharp tool like a very small screw driver.

2) Check to see if the element ends are twisted properly. They should be twisted clockwise around the terminal screw. If the twist is too loose this could generate extra heat at the element ends. Check for corrosion on the terminal. If there is corrosion sometimes you can remove it with a wire brush.

3) The element connection hardware may not be tight enough. A loose connection can generate heat and cause oxidation of the hardware which in turn will cause a worse electrical connection (because of resistance) and more heat. Replace with new terminal hardware. See hotkilns.com/parts and filter for **Model Series** and **Elements (Terminals)**

Heat Leakage & Vents

- 1) Make sure peephole plugs are in.
- 2) Make sure hole for vent is proper. Check Vent-Sure instructions for proper hole sizes.
- 3) If you are using a different brand of vent make sure it is the appropriate size for your kiln. Check with the vent manufacturer and tell them how many cubic feet are in your kiln.
- 4) If your lid or bottom is cracked check to see if it seems to be leaking much heat at high temperatures. Patch or replace if extreme. (SOME IS OK).

Adding More Insulation

- 1) In L&L's top loading kilns an additional bottom may be placed under the original bottom. This will improve the insulation in the kiln, thereby slowing heat loss and speeding the firing time. You can also put a 2" layer of calcium silicate on top of the stand beneath the bottom of the kiln.
- 2) Also try raising the height of the kiln from the floor or putting a reflective stainless steel or aluminum sheet under

the kiln. All these things keep the floor from absorbing the radiant energy from the kiln and will improve heat up times (as well as bottom of the kiln uniformity).

3) Put a 1" layer of non-RCF ceramic fiber on the lid. This is completely non-hazardous which is important in this application because you will be releasing fibers into the air when you move it while loading. While this is a somewhat extreme measure we have found that a disproportionate amount of the heat loss from a kiln is through the top. Non-RCF ceramic fiber is soluble in the body and is considered totally safe.

4) Whatever you do be sure NOT to put the kiln directly on the floor. If the floor is cement or other hard non-flammable material it will absorb the heat from the kiln. If the floor is wood or other flammable material you will create a very DANGEROUS situation which could cause a serious fire.

KILN FIRES SLOWLY - EASY-FIRE

Single vs Three Zone Control

1) Three zone control will slow a kiln down. It helps even out the temperatures in a kiln by shutting off one or more zones while firing. In addition zone control introduces other issues like LAG that sometimes complicate a firing. The first thing to try if you are getting a slow firing is to switch the kiln to single zone operation. That may get you back into operation quickly. Then, if that makes the problem go away you can fine tune the specific issue within the zone system that is causing the problem.

2) Normally models e23S and e28S are programmed to have two zones and models e23T and e28T are programmed to have three zone control. You can easily change this to be single zone operation.

3) Press **OTHER, 4, 4, 3**

4) The display says **notC** This stands for "number of thermocouples".

5) To run the kiln using only one thermocouple press **ENTER** at the **notC** prompt. You will then see **0003** or **0002** (depending on whether it is currently programmed for three zones or two zones). Then press **1**, then **ENTER**. The display will then say **StOP**. All the zones of the kiln will turn on and off simultaneously when you program the DynaTrol to use only one thermocouple.

TROUBLESHOOTING AND REPAIR INSTRUCTIONS FOR L&L KILNS

ShtO (SHUT-OFF) SETTING

- 1) This option is used to shut off the automatic feature in the DynaTrol that holds the hottest part of the kiln at each segment's set point until the average of the three (or two) thermocouples reaches that set point. This can have a dramatic effect on speed of firing and is worth trying to see if it helps you if you are having a problem.
- 2) When you press **OTHER, 4, 4, 3**.
- 3) Press **OTHER** until **ShtO** is displayed.
- 4) Pressing **ENTER** here allows you to toggle, using any number key, between **On** and **OFF**.
- 5) On means that as soon as the hottest zone gets to the segment's set point the entire kiln switches to either the "hold time" or the next segment. This will result in a quicker firing.
- 6) **OFF** means that the DynaTrol will not let the hottest zone's temperature rise until the average temperature of the three zones reaches that segment's set point. Then the kiln can begin the "hold time" or the next segment. This will result in more even firing.
- 7) When you have the setting you want shown in the display (On or **OFF**) press **ENTER**. **CPL** will display for a few seconds and then **IDLE**, **tC2** and current temperature.

PId SETTING

- 1) This setting generally should be left at its factory default because it is hard to predict the changes that it will create in your firing. However, a full explanation is given for more advanced users who want to experiment with this.
- 2) This setting comes pre-programmed at the factory for 65%. Basically this setting determines how much help the middle zone of the kiln gives the bottom zone of the kiln when the bottom zone is lagging behind during heating. This comes into play when the bottom zone is on 100% of the time. With this feature, the middle zone of the kiln will come on the programmed percent (**PId**) of the time that the TOP zone comes on, if the bottom zone is on all the time. Tests showed that if the bottom was on 100% of the time, the top zone was generally on 90% of the time, but the middle zone was on only about 40% of the time. By programming a higher percent you can greatly speed up your firings. (you will have to experiment, try the factory setting 65% then try maybe 100% and compare your results). Basically the higher the **PId** setting the faster the firing at the potential price of unevenness.
- 3) As your elements age firing by firing, this setting will activate earlier and earlier in the firing because the bottom

will be working at 100% earlier and earlier. This will allow the artificial inflation of the center's temperature sooner and sooner. Because this center is heating based on mathematics now and not it's own thermocouple's reading, it will have a longer and longer period of time to get hotter than the top and the bottom. In some cases this can lead to gross unevenness. You may find yourself dialing down the **PId** to something like 50% or 60%. Remember that if it is set around 40% (it's normal operating percentage) or below, the thermocouple's reading then will be the control for that section, not the mathematics of the **PId** feature.

- 4) When display flashes **IDLe**, **tC2** press **OTHER** see **rSEt**. Press **4, 4, 3**. See **notC**
- 5) Keep pressing **OTHER** to cycle through the menu options until you get to **PId**.
- 6) Press **ENTER**. See **Pct**, **00&5** cycling.
- 7) Press any number from **0** to **150**, see the number you have entered preceded by a zero like **0120** if you entered **120**. Press **ENTER**, see **CPL** or **StOP** for a few seconds, then **IDLE**, etc.
- 8) Pressing **ENTER** here allows you set another percent setting that can help a slow, heavily loaded kiln fire faster.

Change elements to graded elements.

This is an extreme solution for Easy-fire kilns but can be effective. Contact factory.

KILN HEATS TOO FAST

Relays

- 1) A stuck relay, meaning that the power relay is stuck closed, delivering constant power to the elements, can cause the kiln to heat uncontrolled. If the kiln is still heating even when no program is firing or even the toggle switch is off, then you have a stuck relay. Whichever section is still heating, that is the relay that needs replacing.

Voltage

- 1) Check your voltage. Some people may have high voltage like 245 volts where you should nominally have 240 volts.
- 2) Make sure you don't have a 208 volt kiln hooked up to a 240 volt circuit. This is dangerous because the kiln will draw more amps than it is rated for which will overload the power wires and other components and could cause a fire.

Elements

- 1) Check element ohms and compare with factory values. (See CHECKING ELEMENT OHMS later in this section).

TROUBLESHOOTING AND REPAIR INSTRUCTIONS FOR L&L KILNS

2.) Make sure the elements are wired properly. Check the wiring diagram.

EASY-FIRE ERROR MESSAGES

See this for a complete description on the web: hotkilns.com/error-codes. You can also see more information in the instruction manual in the CONTROL section: Appendix E in DYNATROL 700 INSTRUCTIONS FOR L&L KILNS.

Error codes can appear at any time during the firing. They always refer to a problem that, if allowed to continue, could end with unknown or even disastrous results. **Errd**, **Err1**, **ErrP** and the **FAIL** message make the most frequent appearances. **Errd** means there is a temperature difference of more than 50 degrees between the zones. **Err1** indicates that the kiln is climbing too slowly in an Easy-Fire program. **ErrP** indicates that there was either a very quick power outage (**ErrP** will flash along with the temperature and the kiln will still be heating), or there was a longer power outage (**PF** will be the only thing in the display and the kiln will not be heating). **FAIL** refers to a specific thermocouple failure. It will appear after displaying a 'tC' (thermocouple) number 1, 2 or 3.

Errd

1) If the kiln was just re-assembled and **Errd** is the error code, then double-check that the element connection wires go to their proper power relays and that the thermocouple wires are connected to the proper zones.

2) If you are sure the kiln is set up properly, nothing is out of place and none of the thermocouples are partially out of the kiln, then one of the following situations may apply:

3) You were firing with the lid open and you got **Errd** either while the lid was open or right after you closed it. For drying with the lid open, only about two inches is needed to adequately vent off water vapor. This is plenty if all the peep holes are open. The DynaTrol will attempt to compensate for the heat loss, and it usually can. The trouble may happen when you close the lid. The elements in the top of the kiln are already much hotter than the ones nearer the bottom due to their need to compensate for the heat loss from the top. When you close the lid it can take as long as eight seconds for the DynaTrol to respond to the rise in temperature in the top of the kiln, and shut off those elements. This can quickly cause an uneven temperature in the kiln, which will usually result in **Errd** (possibly an **Err2** in a smaller kiln -**Err2** is when the entire kiln temperature is more than 50°F over the hold time's temperature for longer than 18 seconds).

4) There was a lot of air being exhausted from your kiln when **Errd** appeared. If a vent system pulls too much air from just one point in the kiln, say, to down-ramp the load very quickly to a lower hold time for crystal formation, an uneven temperature can result. The firing will go slowly as it will be difficult to compensate for the heat loss; eventually, however, the **Errd** (or **Err1**) can appear.

5) Something is too close to, or is touching, **TC#** in the kiln. Allow almost an inch between everything for thermal expansion. Fix and re-fire the kiln.

6) A thermocouple wire has melted against the kiln case. The wire must be replaced.

7) A thermocouple is about to fail. Perform a physical inspection if possible, or just re-start the kiln and monitor it carefully.

8) Element(s) just burned out. Perform an ohms test for more information.

9) A relay has just failed. Perform a voltage test.

10) There is a bad connection point somewhere. This will become more of a possibility as the kiln ages. Examine all points carefully for melting, corrosion, and discoloration.

Err1

1) If **Err1** is the error code on the screen when you check on the firing, then for some reason the kiln could not generate enough heat to counter the heat loss. If the kiln can get no hotter (even though all the elements appear to be on and the program is not holding), then **Err1** is what you will see. If one of the elements or one of the circuits in the control fails while the kiln is at a high enough temperature then it will probably display an **ErrB** code (which means temperature is falling when it should be rising) **Err1** or **ErrB** can mean either you need new elements or a new component in one of the circuits. An ohms test and a voltage test can tell you which it is. If you recently changed locations, power supplies, elements, or did any repairs, then closely examine what changed between your last successful firing and this one. There may be some other issue besides bad elements or a bad component.

2) A new location can mean a 208 volt power supply rather than a 240 volt supply (about 25% less power).

3) In re-wiring the power supply you may not have used thick enough copper wire (line, conduit and connection points will be very hot).

4) The elements are the wrong resistance. Check new elements with your multimeter just to be safe. Mistakes can happen.

TROUBLESHOOTING AND REPAIR INSTRUCTIONS FOR L&L KILNS

5) If you rewire anything improperly or incorrectly the potential for anything from a blown breaker to just no power at all is possible. (Using wire with a temperature rating of less than 150°C for the power wiring can seriously limit the life of the circuitry and can be dangerous as well, especially when the wires are close to the kiln.) Use a wire diagram and trace every wire to check yourself. You can buy high temperature wire from L&L (see the Parts List).

Err2

During a hold segment the temperature rises to greater than 50 degrees above the hold temperature which was set. The temperature must stay 50 degrees above this set temperature for 18 seconds before the error is displayed.

Err3

During a hold segment the temperature is more than 50 degrees below the hold temperature which was set. The temperature must stay 50 degrees below this set temperature for 18 seconds before the error is displayed.

Err4

The temperature is more than 50 degrees above the previous hold temperature during a ramp segment where the temperature is programmed to decrease. The temperature must stay 50 degrees above this set temperature for 18 seconds before the error is displayed.

Err5

The temperature is more than 50 degrees below the local setpoint temperature during a ramp segment where the temperature is programmed to decrease. The temperature must stay 50 degrees below this set temperature for 18 seconds before the error is displayed.

Err6

A Negative temperature is displayed. This generally indicates the thermocouple is connected incorrectly. To correct this situation, ensure the red and yellow wires are connected correctly to the controller and at all junctions. You can identify the red lead on an unmarked thermocouple with a magnet because a magnet will be attracted to the red lead.

Err7

The temperature is more than 50 degrees above the local setpoint temperature during a ramp segment where the temperature is programmed to increase. The temperature must stay 50 degrees above this set temperature for 18 seconds before the error is displayed.

Err8

When using the Easy Fire Mode, the temperature is decreasing during the last ramp segment. This could indicate that the lid was up or the peepholes open or some other physical thing is causing the kiln to decrease in temperature.

ErrP + PF

Continuous **PF** in display. Indicates a long term power outage. The kiln has been shut down. Press **1** to clear the display.

ErrP and the current temperature are alternately flashing. To clear the display, press the **1** key. If a firing was in progress, the kiln will continue to fire even though this message is flashing. This error can also happen as a result of RF (radio frequency) noise that resets the microprocessor. If this is suspected, the control panel should be returned to L&L for testing and possible modification. Also see hotkilns.com/noise

Err-

The **Err** with a dash indicates there was a power loss to the controller while writing a program to the non-volatile memory chip. Recheck the selected program, and reprogram if necessary.

FAIL

1) If, upon inspection, the error code **FAIL** turns out to be a burned out thermocouple then replace it. You typically will not need to replace the mullite protection tube - just the internal thermocouple "element" (see hotkilns.com/thermocouple-k-standard). You should not mix unsheathed thermocouples with sheathed ones. (because their response rates are slightly different). A spare on hand is a good idea as well.

2) If the TCs are not bad (you just replaced them and they worked fine for at least one complete firing) but the **FAIL** message still appears, it may be that the TC wire is bad (melted or broken at a point) or the electronics have partially failed.

A) Turn OFF the power at the Disconnect Switch or Circuit Breaker and/or unplug the kiln.

B) Open the cover of the control.

C) Remove the Thermocouple wires from the DynaTrol and the Thermocouple Terminal Strip. Take out of the Control Box and set aside.

D) Make tiny "U" shaped jumper wires from paperclips and jumper between each of the + and - connections on the

TROUBLESHOOTING AND REPAIR INSTRUCTIONS FOR L&L KILNS

DynaTrol board.

E) You are simply completing each TC circuit without using the TC wire or the TC. Do not let the 'U's touch anything other than the TC connection points. Note: the fact that a paperclip is not the proper type of metal to use in a Type K TC circuit is not an issue for a test like this.

F) Close up the Control Box and turn the unit on. If it still says **FAIL** then the electronic board has failed. If it reads room temperature then the TC wire or the TC has failed.

G) If it reads room temperature with these jumpers in, and you are not sure if it is the TC or the TC wire, just re-attach TC2's wire to TC3 and re-attach TC3's wire to TC2. If the **FAIL** message is still on **TC2** then it is the wire, not the TC. If it says that the **FAIL** is now at **TC3**, then you know it is the TC, not the wire (there are many other ways to determine this as well).

Turning Error Codes On or Off

1) When you receive your DynaTrol the error codes are turned on. In most cases, you will want the error codes on. They can be turned off if you are doing special firings, such as jewelry or glass firing where the kiln is opened while hot. Turning the error codes off turns off the dynamic zone control feature that keeps the temperature in the kiln even top to bottom. It eliminates nuisance shut downs but side steps built in fail-safe measures.

2) The only Error codes that this can not turn off are **Errb**, **FAIL**, and **ErrP** in both the "Easy Fire" and "Vary Fire" modes. In addition **Err1** and **ErrB** are not turned off in the last segment of an "Easy Fire" program. This is because the built in calculations would make no sense if the kiln were firing too slowly.

3) To turn Error Codes off do the following:

4) Press the **OTHER** button several times until you see **ErCd**.

5) Press **ENTER**

6) Display will say **On** (which indicates that the error codes are turned on) or **OFF** (which indicates that the Error Codes are Off). You can toggle back and forth between on and off by pressing the **1** key.

7) Hit **ENTER** when you see **On** or **OFF** and you want to keep that setting

8) **CPL** will display for a few seconds. **IdLE**, **tC2**, and the current temperature then cycle in the display.

Can you restart the kiln after it stops because of Error Codes?

You can try to restart the kiln after getting an error code. Some messages, like flashing **ErrP** and **FAIL**, will not necessarily turn off the kiln. Depending on the problem though, re-starting it may or may not let it finish the firing, or even start up again. An **Errd** will usually not re-start easily because the temperature top to bottom is drastically different. An **Err1** at the end of the firing will re-start but will probably re-occur in about 22 minutes. A **FAIL** message will not go away even if the problem is fixed during the firing. The kiln can still be firing with the **FAIL** message flashing along with the number of the TC that failed. Stopping and then re-starting the kiln after fixing the problem with the TC circuit is the only way to erase the **FAIL** message. **ErrP** flashing with the temperature means that the kiln is still firing, after just a short power outage or interference. Just press any number to clear the **ErrP**. An **ErrP** which is not flashing must be re-started.

Worst Case Scenario for Restarting After an Error Code

Keep in mind that you run the risk of over-firing if you re-start while the kiln is very close to the final temperature. A pyrometric cone melts with the proper combination of time and temperature. Add more time and you don't need as high a temperature, go to a higher temperature and you don't need as much time. When an error code shuts down the kiln near your final temperature (within about 50 degrees) and you do not know exactly how long it has been cooling, or what temperature it reached before the error code appeared, you run the risk of having too much unaccounted for time in your time-temperature equation. The DynaTrol calculates this equation automatically after determining how many degrees per hour the kiln is climbing (time) and to what temperature it is climbing to (temperature). However, it cannot do this accurately after a high temperature re-start.

If you have cones in the kiln that you can see through the peepholes, then use these after you re-start and turn off the kiln manually when the target cone bends over.

If you do not have cones visible then you can gamble and estimate a final temperature based on how many degrees per hour the kiln has risen, including the time it was off.

For example, you come in and the control says **tC2**, **2200** (degrees F) and everything seems fine in your slow glaze to cone 6 firing. But twenty-five minutes later you come back and see **Err1**.

The first thing you want to do is press 1 to clear the error

TROUBLESHOOTING AND REPAIR INSTRUCTIONS FOR L&L KILNS

code. Look for tC2's temperature and write it down. It might be 2175. You have no cones in the kiln but you really need these pieces fired.

Wait a few seconds until you see "Idle, tC2, 2175". Press **START** to re-start the program and note the time on your watch. Note the 25 minutes the kiln was "holding" from the last time you saw it at 2200°F until this time, where it says 2175. It must have continued to climb somewhat, but because the Err1 will appear after 22.5 minutes of holding when the kiln is programmed to be climbing, it probably never got over 2210°F. So the kiln has held at an average of about 2195°F for about 25 minutes, instead of continuing on to 2232°F (cone 6) to finish the firing.

The relationship between time and temperature allows you to estimate how much hold time to add to get the same amount of heat work as the kiln would have achieved by climbing to 2232°F. Assuming a 108°F per hour temperature rise, a good rule of thumb is to add about a 20 minute hold to the maximum temperature; this will allow you to lower the final temperature by about 20°F. An hour hold time would mean a final temperature of about 40°F lower. A two hour hold time would be about 60°F lower.

In this example, the kiln has already held at about 35 degrees lower than the final temperature for 25 minutes. It would need another 25 minutes of holding to give the ware the same amount of heat work that 2232°F (cone 6) would have.

In reality, however, an Err1 that close to the end of a firing probably means you need new elements. So re-starting the kiln will probably not enable it to climb much higher in temperature. Keeping track of the time, let it run, and when it shows Err1 again just keep re-starting it until the firing finishes. Meanwhile call and order new elements.

Be very careful if you try this method. On loads that are very important always use cones you can see through the peepholes in case of a failure of some kind. If you have to use this method without the cones, remember that almost all your calculations are based on estimates and the results could be disastrous to your ware and/or the kiln if you are not accurate enough. The further away the temperature that the kiln is holding at is from the cone that the firing was trying to get to, the less accurate an estimated amount of time will be to achieve the amount of heat work necessary. If you can wait and re-fire from room temperature, you should. If you depend in any way on your kiln you should keep spare parts around for it. You could replace the elements easily yourself after the kiln cools and then re-load it and re-fire it to the proper cone without losing much time at

all. Or consider that most glazes have an entire cone's temperature range that they can mature within. Weigh your options and decide.

In general though, Error Codes mostly appear after the kiln has been disassembled and set back up improperly, has had its power supply altered (like moving to a new studio with different voltage), or has had an element, a relay, or a thermocouple burn out.

ONE-TOUCH ERROR MESSAGES

Error codes can appear at any time during the firing. They always refer to a problem that, if allowed to continue, could end with unknown or even disastrous results. Errd, Err1, ErrP and the FAIL message make the most frequent appearances.

Errd

Error d indicates that the kiln temperature is 100°F above the traveling set-point, which is the current desired temperature in the kiln. The traveling set-point will increase or decrease according to the programmed rate.

- 1) Something is too close to, or is touching the thermocouple. Allow almost an inch between everything for thermal expansion. Fix and re-fire the kiln.
- 2) The Thermocouple Lead Wire has melted against the kiln case. The wire must be replaced.
- 3) The thermocouple is about to fail. Perform a physical inspection, or just re-start the kiln and monitor it carefully.
- 4) Element(s) just burned out. Perform an ohms test for more information.
- 5) The relay has just failed.
- 6) There is a bad connection point somewhere. This will become more of a possibility as the kiln ages. Examine all points carefully for melting, corrosion, and/or discoloration.

Err1

Error 1 indicates the temperature in the kiln is rising during an up ramp slower than 15°F/hr. If this rate continues for 8 minutes the firing will be stopped. Err1 may be an indication that the elements are worn or that a relay has stopped working.

- 1) If Err1 is the error code on the screen when you check on the firing, then for some reason the kiln could not generate enough heat to counter the heat loss. If the kiln can get no hotter (even though all the elements appear to be on and the program is not holding), then Err1 is

TROUBLESHOOTING AND REPAIR INSTRUCTIONS FOR L&L KILNS

what you will see. **Err1** can mean either you need new elements or a new relay. An ohms test and a voltage test can tell you which it is. If you recently changed locations, power supplies, elements, or did any repairs, then closely examine what changed between your last successful firing and this one. There may be some other issue besides bad elements or a bad component.

2) A new location can mean a 208 volt power supply rather than a 240 volt supply (about 25% less power).

3) In re-wiring the power supply you may not have used thick enough copper wire (line, conduit and connection points will be very hot).

4) The elements are the wrong resistance. Check new elements with your multimeter just to be safe. Mistakes can happen.

5) If you rewire anything improperly or incorrectly the potential for anything from a blown breaker to just no power at all is possible. (Using wire with a temperature rating of less than 150°C for the power wiring can seriously limit the life of the circuitry and can be dangerous as well, especially when the wires are close to the kiln. Use a wire diagram and trace every wire to check yourself). You can buy high temperature wire from L&L (see the Parts List).

ErrP

ErrP is displayed whenever there is a power interruption that is long enough to stop the firing. If the power interruption is brief the kiln will continue to fire when power is restored; in this case there will be no indication of a power failure. To clear the error, press any key.

This error can also happen as a result of RF (radio frequency) noise that resets the microprocessor. If this is suspected, the control panel should be returned to L&L for testing and possible modification. Also see hotkilns.com/noise

ErrF

ErrF indicates the temperature in the kiln is decreasing during a down ramp less than 15°F/hr. If this rate continues for 8 minutes the firing will be stopped. **ErrF** may be an indication that a relay has stuck in the on position.

tC-

tC- indicates that the red and yellow thermocouple wires are reversed. Make sure they are right all the way through the circuit.

FAIL

See the section in these Troubleshooting Instructions called DISPLAY READS **FAIL** and **tC**.

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Worst Case Scenario for Restarting After an Error Code

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Wait a few seconds until you see "**Idle, 2175**". Press **START** to re-start the program and note the time on your watch. Note the 25 minutes the kiln was "holding" from the last time you saw it at 2200°F until this time, where it says **2175**. It must have continued to climb somewhat, but because the **Err1** will appear after 22.5 minutes of holding when the kiln is programmed to be climbing, it probably never got over 2210°F. So the kiln has held at an

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In general though, Error Codes mostly appear after the kiln has been disassembled and set back up improperly, has had its power supply altered (like moving to a new studio with different voltage), or has had an element or a thermocouple burn out.

SERVICE FOR YOUR KILN

WHERE TO GET SERVICE

See the SERVICE Section of your Instruction manual or see hotkilns.com/technical-support

WHERE TO BUY PARTS

You can order parts for your L&L Kiln through L&L or your local distributor. See the Parts List that pertains to your particular kiln model. Our on-line parts list is easy to navigate. See hotkilns.com/parts. Standard Parts are typically shipped the day after an order is placed. Rush service is available.

REPLACEMENT ELEMENTS

Replacement Elements made by L&L Kiln Mfg., Inc. are designed for each individual model for long life and superior performance. Good element design is a complex balance of watt density, design voltage, stretch ratio, wire gauge, element length and material. It takes many hours and years of experience to design a good element for each model. Do not expect an outside supplier with no interest in your kiln performance or long experience with L&L kilns to spend the necessary time to do this right. In the end you will not save

NOTE: Many of these procedures have accompanying instructional videos. Look out for the video links in each section or go to hotkilns.com/videos for more.

REMOVING PANEL FOR SERVICE

- 1) It is easy to access the inside of the control panel for troubleshooting. In addition it is easy to remove this panel and send it back to the factory for inspection and/or repair.
- 2) Disconnect power and unplug the kiln.
- 3) Follow the instructions in ASSEMBLY INSTRUCTIONS FOR in the ASSEMBLY tab of your instruction manual or see hotkilns.com/assemble-easy-school in order to remove the Control Box for Easy-Fire and School-Master kilns.
- 4) Pack the control panel with cushioning material such as bubble wrap, balled-up newspaper or foam in a cardboard box and follow instructions from the factory or your local distributor about where to send it. **DO NOT SEND A CONTROL PANEL WITHOUT CALLING FIRST.**

TROUBLESHOOTING AND REPAIR INSTRUCTIONS FOR L&L KILNS

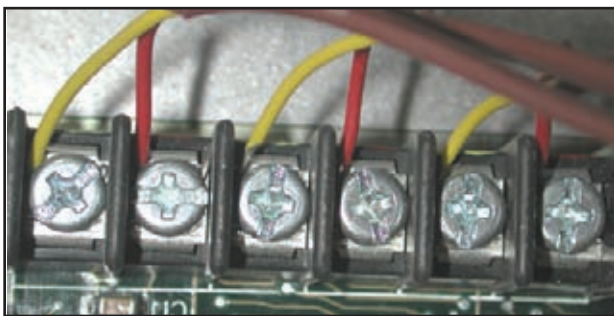
CAUTION: The controller contains electronic components which are sensitive to static electricity. Before handling the controller dissipate any static charge you may have by touching metal or a screw on the controller panel, the electrical box, the kiln lid, or some other grounded object.

REPLACING DYNATROL

See this video: hotkilns.com/replace-dynatrol

- 1) Unplug kiln or turn off the kiln at the fused disconnect switch.
- 2) Remove the four #6 screws that hold the DynaTrol in place from the front face of the control panel.
- 3) Open up the control box and hinge down for access (as shown on page 2)
- 4) Pull off the spade connectors from all the connection points on the back of the control. Loosen the screws that hold down the thermocouple wires and pull out the wires from under the screw heads. It is OK to remove the screws if this is easier for you. First note where all the wires go. These are all clearly marked with color coding on the Wiring Diagram.
- 5) Pull old control out. Put new control in and screw in place with the #6 mounting screws. Replace wires on proper connectors.
- 6) Be careful to get the Red or Yellow of the thermocouple wires to match the colors painted on the DynaTrol board.

Picture showing thermocouple wires installed on DynaTrol. There is no need to wrap the thermocouple wire around the screw head- although it is OK to do so. However, do make sure the wire is tight and secure UNDER the screw head.



- 7) Double check that the proper color coded wire goes to the proper terminal.

Orange = OUT 1

Blue = OUT 2

Purple = OUT 3 (not on e18S, e23S, and e28S)

Gray = AC1

Green = CT

Brown = AC2

TC1 = TC1

TC2 = TC2

TC3 = TC3 (not on e18S, e23S, and e28S)

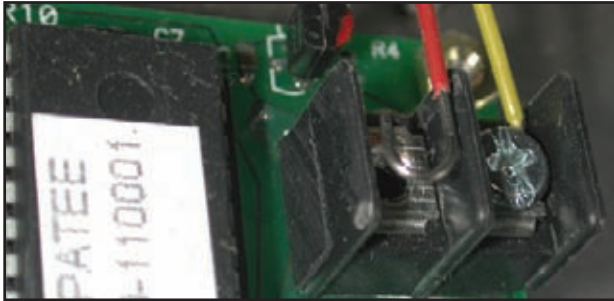
REPLACING ONE-TOUCH™

See this video: hotkilns.com/replace-dynatrol (Note the process of changing a DynaTrol is very similar)

- 1) Unplug kiln or turn off the kiln at the fused disconnect switch.
- 2) Remove the four #6 screws that hold the One-Touch™ in place from the front face of the control panel.
- 3) Open up the control box and hinge down for access (as shown on page 3)
- 4) Pull off the spade connectors from all the connection points on the back of the control. Loosen the screws that hold down the thermocouple wires and pull out the wires from under the screw heads. It is OK to remove the screws if this is easier for you. First note where all the wires go. These are all clearly marked with color coding on the Wiring Diagram.
- 5) Pull old control out. Put new control in and screw in place with the #6 mounting screws. Replace wires on proper connectors.
- 6) Be careful to get the Red or Yellow of the thermocouple wires to match the colors painted on the control board.

TROUBLESHOOTING AND REPAIR INSTRUCTIONS FOR L&L KILNS

Picture showing thermocouple wires installed on Control. One screw is removed to show how the TC wire should be prepared with a "U" shape.



7) Double check that the proper color coded wire goes to the proper terminal.

Orange = OUT

Gray = AC1

Green = CT

Brown = AC2

REPLACING TRANSFORMER

See this video: hotkilns.com/change-transformer

- 1) Unplug kiln or turn off the kiln at the fused disconnect switch.
- 2) Open up the control box and hinge down for access (as shown on page 2).
- 3) Using needle nose pliers pull off the wires from the transformer. THIS CAN BE TRICKY. It can take a good bit of force sometimes to remove these little spade connectors. You will probably not be able to do it with just your hands. Also the spade connectors on the transformer are not very strong. Take your time. Of course, if you are replacing a bad transformer it doesn't matter if you damage it.

Show wires being pulled off the control transformer.



- 4) Unscrew the two #8 screws that hold the control

transformer onto the Contactor Panel and remove the transformer.

- 5) Before installing the new transformer put the small jumper wire onto terminals #2 and #3 on the bottom row of terminals. Note the little numbers by the contacts.

REPLACING POWER RELAYS

See this video: hotkilns.com/change-relay

- 1) Unplug kiln or turn off the kiln at the fused disconnect switch.
- 2) Open up the control box and hinge down for access (as shown on page 2).
- 3) Pull off the wires to the relay(s) that you are replacing. Everything is color coded and marked so you can refer to the wiring diagram when replacing if you forget where the wires go. The wire lengths also don't give you much choice and will help keep you from making a mistake.
- 4) Unscrew the #8 screws that hold the relays in place. Remove old relay and replace with new one.
- 5) Visually inspect the wire connectors. Do they look corroded or "cooked"? Are the wires frayed? Any corrosion on the wire itself? If any of this is questionable you may need to replace the appropriate wire harness.
- 6) Reconnect all wires. Visually inspect to make sure the spade connectors are down as far as they can go and feel to see that they are tight (a gentle tug should not remove one). If they are loose for some reason remove the wire and slightly squeeze the spade connector with pliers to tighten it.

IMPORTANT: The slip on wire connectors can not be loose or corroded. If there is a bad connection then heat will be generated and the component that they slip onto (relay, terminal strip, etc) may overheat and fail. If you squeeze the slip on terminal to make it tighter - be sure to squeeze it evenly so that one side is not tight and the other loose. If there are any doubts about the integrity of the wire or the connector replace the whole wire or harness.

REPLACING FUSE HOLDER

See this video: hotkilns.com/change-fuse-holder

- 1) Unplug kiln or turn off the kiln at the fused disconnect switch.
- 2) Open up the control box and hinge down for access (as shown on page 2).
- 3) Remove the wire connectors from the end of the fuse

TROUBLESHOOTING AND REPAIR INSTRUCTIONS FOR L&L KILNS

holder on the inside of the panel.

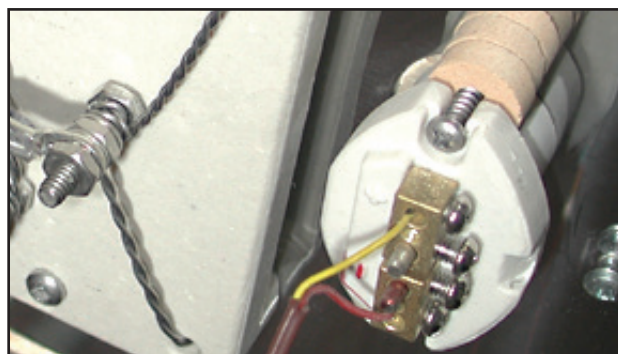
- 4) Unscrew the nut that holds the fuse holder in place.
- 5) Remove and replace with a new fuse holder. Reconnect wires.

REPLACING THERMOCOUPLES

See this video: hotkilns.com/change-thermocouple

- 1) Unplug kiln or turn off the kiln at the fused disconnect switch.
- 2) Remove the Control Box and Element Terminal Box as shown in the Assembly Instructions.
- 3) Remove the Thermocouple Lead Wires.
- 4) Unscrew the Thermocouple from the kiln (these are #6 x 1-1/2" screws)
- 5) Remove Thermocouple.
- 6) Remove Thermocouple Protection Tube. Shake it and dump out the oxide powder that has accumulated inside the tube. Then reinsert the tube into the hole in the kiln.
- 7) Install a new Thermocouple and screw in place.
- 8) Replace Thermocouple Lead Wires and tighten. Be sure to get Red matched to the Minus (-) sign and the Yellow matched to the Plus (+) sign.

Picture showing end of thermocouple.



CHECKING ELEMENT OHMS

See this video: hotkilns.com/test-resistance-ez

See the instructions in the TROUBLESHOOTING Section of your instruction Manual (ELEMENT TROUBLESHOOTING & INSTALLATION INSTRUCTIONS) or here: hotkilns.com/element-troubleshooting

Element Ohm Charts

Note - only some popular models are listed here. Check your wiring diagram for resistance values for your kiln.

Easy-Fire Element Ohm Chart

MODEL	VOLTS/ PHASE	ELEMENT OHMS	CIRCUIT OHMS
e18S-240	240/1	9.6	4.8
e18S-208	208/1	8.3	4.2
e18S-220	220/1 (non-US)	8.8	4.4
e18T-240	240/1	9.9	5.0
e18T-208	208/1	7.4	3.7
e18T-220	220/1 (non-US)	8.3	4.2
e18T-240-3P	240/3	9.9	5.0
e18T-208-3P	208/3	7.4	3.7
e18T-380-3P	380/3 (non-US)	8.3	4.2
e23S-240	240/1	23.5	11.8
e23S-208	208/1	20.0	10.0
e23S-220	220/1 (non-US)	21.5	10.8
e23T-240	240/1	28.9	14.5
e23T-208	208/1	25.0	12.5
e23T-220	220/1 (non-US)	26.5	13.3
e23T-240-3P	240/3	28.9	14.5
e23T-208-3P	208/3	22.7	11.4
e23T-380-3P	380/3 (non-US)	24.5	12.3
e28S-240	240/1	19.3	9.7
e28S-208	208/1	16.7	8.4
e28S-220	220/1 (non-US)	17.2	8.6
e28T-240	240/1	28.9	14.5
e28T-208	208/1	25.0	12.5
e28T-220	220/1 (non-US)	26.5	13.3
e28T-240-3P	240/3	20.0	10.0
e28T-208-3P	208/3	17.4	8.7
e28T-380-3P	380/3 (non-US)	15.1	7.6

School-Master Top Element Ohm Chart

MODEL	VOLTS/ PHASE	ELEMENT OHMS	CIRCUIT OHMS
SM23T-240	240/1	29.3	14.7

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SM23T-208	208/1	25.3	12.7
SM23T-220	220/1 (non-US)	26.8	13.4
SM23T-240-3P	240/1		
SM23T-208-3P	208/1	23.0	11.5
SM23T-380-3P	220/1 (non-US)	24.8	12.4
SM28T-240	240/1	29.3	14.7
SM28T-208	208/1	25.3	12.7
SM28T-220	220/1 (non-US)	26.8	13.4
SM28T-240-3P	240/3	20.2	10.1
SM28T-208-3P	208/3	17.6	8.8
SM28T-380-3P	380/3 (non-US)	18.8	9.4

School-Master Bottom Element Ohm Chart

MODEL	VOLTS/ PHASE	ELEMENT OHMS	CIRCUIT OHMS
SM23T-240	240/1	28.3	14.2
SM23T-208	208/1	24.5	12.3
SM23T-220	220/1 (non-US)	25.9	13.0
SM23T-240-3P	240/1		
SM23T-208-3P	208/1	22.2	11.1
SM23T-380-3P	220/1 (non-US)	24.0	12.0
SM28T-240	240/1	28.3	14.2
SM28T-208	208/1	24.5	12.3
SM28T-220	220/1 (non-US)	25.9	13.0
SM28T-240-3P	240/3	19.6	9.8
SM28T-208-3P	208/3	17.0	8.5
SM28T-380-3P	380/3 (non-US)	18.2	9.1

CHANGING ELEMENTS

SEE THESE VIDEOS FIRST

For most top loading kilns:

hotkilns.com/change-elements-ez

For kilns with Quad elements:

hotkilns.com/change-element-quad

See the instructions in the TROUBLESHOOTING Section of your instruction Manual (ELEMENT TROUBLESHOOTING & INSTALLATION INSTRUCTIONS) or here: hotkilns.com/element-troubleshooting

REPLACING ELEMENT HOLDERS

See this video: hotkilns.com/change-element-holder

1) When ordering a new holder provide model number of kiln and length of the element holder. See the Parts List for this information.

2) Note that if the holder has melted badly you may need to either replace the brick that holds it or at least patch the brick with our Brick Repair Kit.

See the extensive instructions in the TROUBLESHOOTING Section of your instruction Manual or here: hotkilns.com/element-troubleshooting

CRACKS IN THE LID & BOTTOM

See these videos for bad cracks:

hotkilns.com/fix-cracks-front-load

and hotkilns.com/repair-cracked-top

See this video for hairline cracks:

hotkilns.com/repair-hairline-cracks

See the instructions in the TROUBLESHOOTING Section of your instruction Manual (TROUBLESHOOTING & FIXING BRICK PROBLEMS) or here: hotkilns.com/brick-troubleshooting

TIGHTENING STAINLESS BANDS

See these videos:

hotkilns.com/replace-side-brick-kiln

hotkilns.com/replace-side-brick-davinci

See the instructions in the TROUBLESHOOTING Section of your instruction Manual (TROUBLESHOOTING & FIXING BRICK PROBLEMS) or here: hotkilns.com/brick-troubleshooting

REPLACING FIREBRICK IN SIDES

See these videos:

hotkilns.com/replace-side-brick-kiln

hotkilns.com/replace-side-brick-davinci

See the instructions in the TROUBLESHOOTING Section of your instruction Manual (TROUBLESHOOTING & FIXING BRICK PROBLEMS) or here: hotkilns.com/brick-troubleshooting

TROUBLESHOOTING AND REPAIR INSTRUCTIONS FOR L&L KILNS

DRILLING OUT HOLES FOR PEEPHOLES

See the instructions in the TROUBLESHOOTING Section of your instruction Manual (TROUBLESHOOTING & FIXING BRICK PROBLEMS) or here: hotkilns.com/brick-troubleshooting

DRILLING OUT FOR ELEMENT CONNECTIONS

See the instructions in the TROUBLESHOOTING Section of your instruction Manual (TROUBLESHOOTING & FIXING BRICK PROBLEMS) or here: hotkilns.com/brick-troubleshooting

REPLACING BOTTOMS

See the instructions in the TROUBLESHOOTING Section of your instruction Manual (TROUBLESHOOTING & FIXING BRICK PROBLEMS) or here: hotkilns.com/brick-troubleshooting

REPLACING LIDS

See the instructions in the TROUBLESHOOTING Section of your instruction Manual (TROUBLESHOOTING & FIXING BRICK PROBLEMS) or here: hotkilns.com/brick-troubleshooting

MORE ABOUT TROUBLESHOOTING CERAMIC PROBLEMS

1) We provide many firing tip brochures from Orton in the pdf library on our website. For a more in depth explanation Orton has a great booklet called Successful Firing Practices. They also have a number of other booklets available such as Cones and Firing (20 pages), Using Orton Cones/Temperature Charts, Kiln Safety Booklet, Kiln-Sitter Maintenance & Repair and Porcelain Firing Guide. Contact Orton at 614-895-2663 for more information. See ortonceramic.com for lots of very helpful information on how to use cones and for many firing tips and great information on firing kilns.

2) Check out a book called Electric Kiln Ceramics written by Richard Zakin, a book called What Every Potter Should Know by Jeff Zamek and Mastering Cone 6 Glazes by Ron Roy and John Hesselberth. Check out a book called "Ceramic Faults and their remedies" by Harry Fraser, A&C Black, London.

4) The magazines Ceramics Monthly (ceramicsmonthly.org) and Clay Times (claytimes.com) have many good articles and resources.

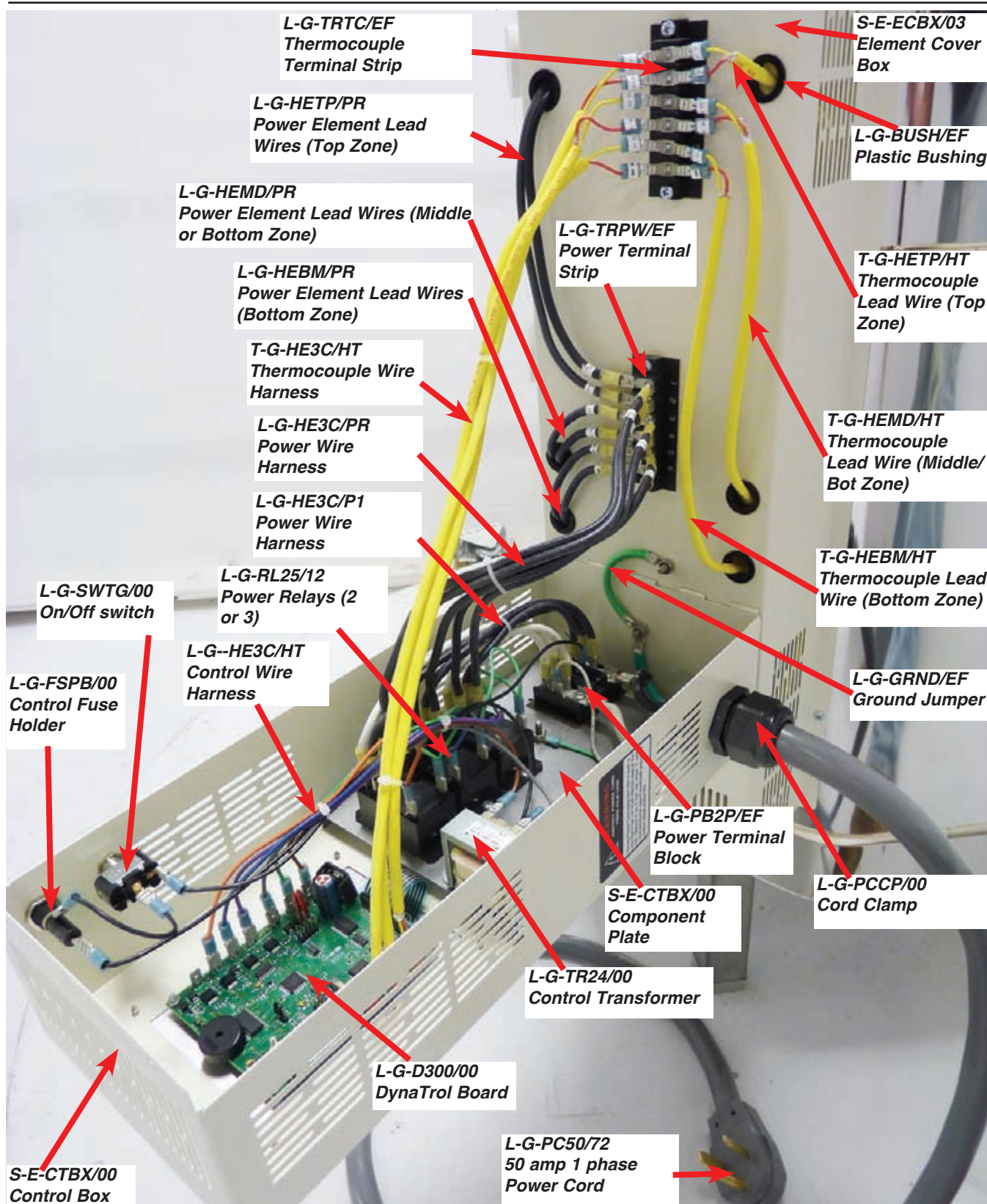
5) Also check out the great web resource, the Clayart discussion group at potters.org.

6) Check the links page on our web site.

7) Your ceramic supplier is a good source of knowledge and will have a wide variety of helpful books and videos as well

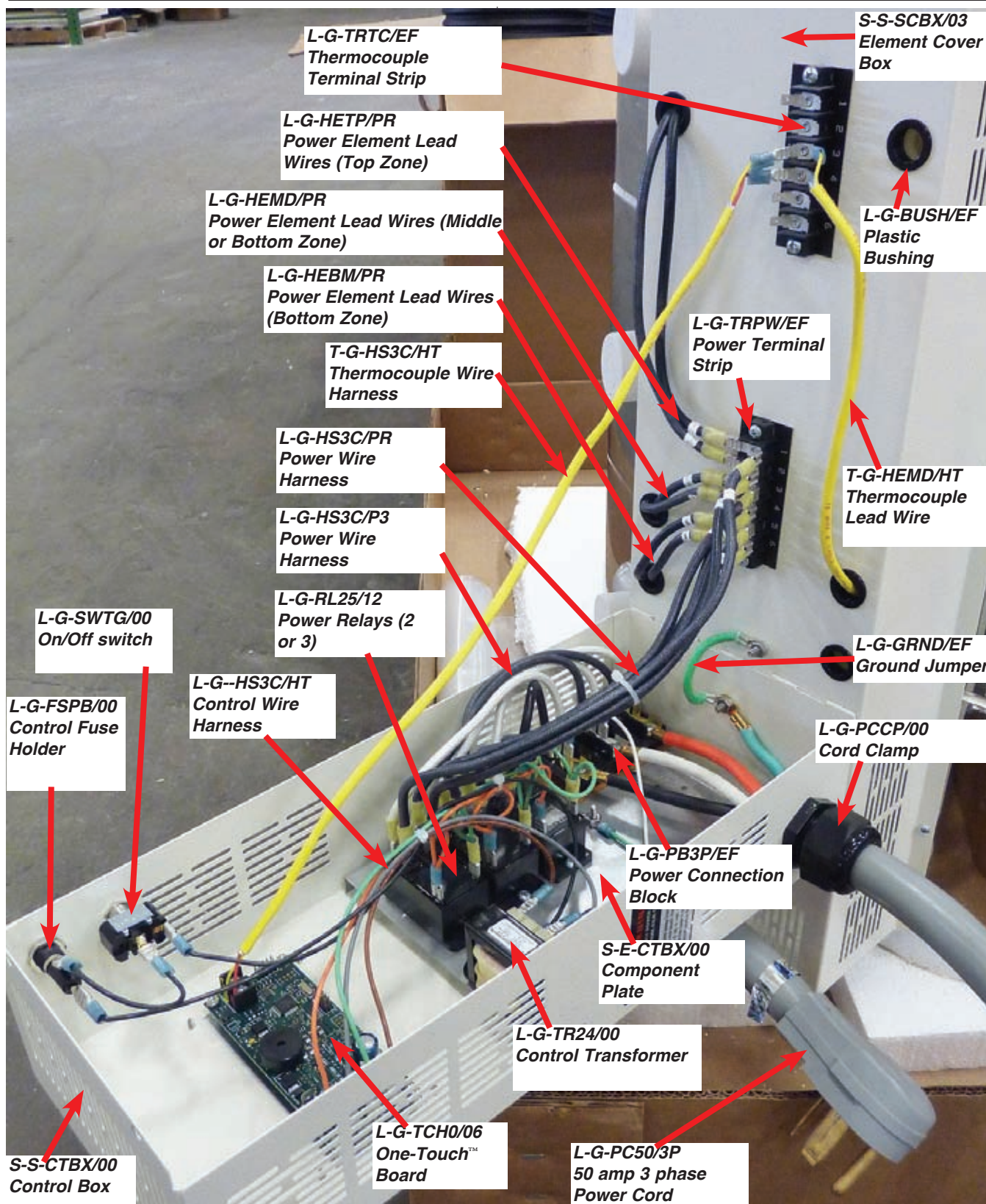
TROUBLESHOOTING AND REPAIR INSTRUCTIONS FOR L&L KILNS

Photo of a 1-phase control panel for a three section Easy-Fire kiln



TROUBLESHOOTING AND REPAIR INSTRUCTIONS FOR L&L KILNS

Photo of a 3-phase control panel for a three section School-Master kiln



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BASIC ELECTRICITY TROUBLESHOOTING FOR L&L KILNS

SAFETY CHECKLIST

When repairing a kiln or working around any electrical equipment, always remember...

1. Wear appropriate PPE (personal protective equipment): rubber-soled/closed-toed shoes, safety goggles, or face shield if possible, work gloves, long pants and short sleeves, and remove all jewelry.
2. Do not work on live equipment unless absolutely necessary: unplug power cable and lock out electrical power.
3. If working with live equipment: use only one hand near the equipment; when touching the leads of a multimeter to your circuit, clamp one of them in place and operate the other lead with one hand, keeping your free hand away from the equipment.
4. Clean the area around the kiln and make sure it's free of water.
5. Use the proper tools and don't improvise: for example, use a fuse puller to remove blown fuses; don't use a screwdriver for this.

BASIC ELECTRICITY FOR KILNS

Electricity can be measured in four different ways: amps (current), volts (energy or potential energy), ohms (resistance), and watts (power). You will likely recognize a few of these as in your 15 amp, 120 volt outlet or your 60 watt light bulb. Let's go into a little more detail on each component of electricity.

Volts:

Volts can be thought of as the force or pressure pushing the electricity through the circuit. The higher the voltage the higher the force. (This is why high voltage can be dangerous). Voltage will likely be predetermined in your location, but it varies from place to place. In the United States, we typically have 240V available in most homes with 208V or 480V available in industrial or commercial settings and many schools. Some of your major household appliances (like ovens and house-sized air conditioners) will use 240V while your typical household outlets will use 120V for your small electronics.

Amps:

Amp(ere) is the unit of measurement for electrical current or flow. The higher the amperage the greater the total volume of electricity. Current is important because it represents the strain that will be placed on your electrical system. Your

house for example will only have a set amount of amps (very typically 200 amps) that it can handle and every wire and component must be sized to handle the appropriate amps.

Ohms:

Ohms are the measure of resistance to flow in an electrical circuit. Certain materials are more conductive than others (think copper vs. rubber). Copper has a very low resistance, which allows electricity to freely flow. Our elements are made of a metal alloy that is somewhat resistive, which is good because where there is resistance, heat builds up. Otherwise the kiln would never get hot!

Watts:

Finally, watts are the measure of power. This is important because the more power you have, the faster your kiln will heat up and the higher temperature it can get to. Larger kilns will need more watts than smaller ones, as they need more power to heat up the space in them.

Ohm's Law:

All four of these measurements are related to each other in what is called Ohm's Law. Using this, we can use two measurements to find a third. For example, we can find a kiln circuits amperage by dividing volts by ohms.

Mathematical Relationships (formulas)

For use with single phase only: The electrical industry has designated letters to stand for amps, volts, ohms, and watts.

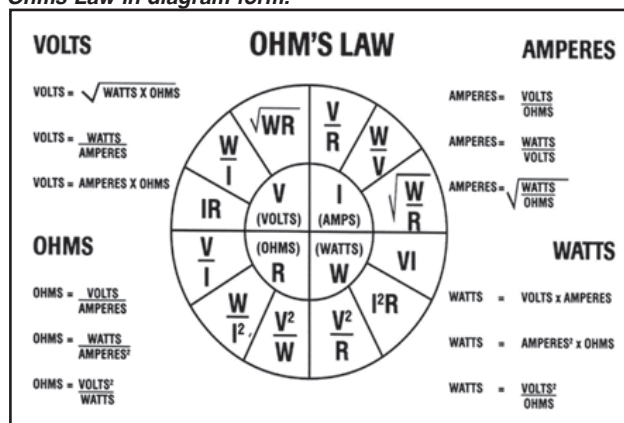
Amps = "I" (think "intensity of amperage")

Volts = "E" (think "energy")

Ohms = "R" (think "resistance") (Ω is the symbol used to indicate ohms)

Watts = "P" (think "power")

Ohms Law in diagram form.



BASIC ELECTRICITY TROUBLESHOOTING FOR L&L KILNS

Single vs. Three Phase:

Electricity can also be delivered in two ways: single or three phase. Single phase means that electricity is moved along two “hot” wires. Think of it as flowing in one wire and out the other. Three phase meanwhile utilizes three “hot” wires to distribute electricity. The advantage here is that current is more spread out meaning that your kiln will draw fewer amps. Fewer amps means smaller wire and circuit breaker are needed.

THE WATER ANALOGY FOR UNDERSTANDING ELECTRICITY IN KILNS

Electricity is analogous to water

Electricity is easiest to understand when compared to water flow and pressure. As far as your kiln is concerned, its supply of electricity is like a huge reservoir of water. Imagine that a kiln is like a bucket with small holes for the water to leak out of (which would represent the heat loss of the kiln). Imagine that the water flowing into the bucket is like electricity. To fill two different sized buckets with the same porosity (i.e. same number of small holes per square inch which would be like the standard heat loss in firebrick) you will need different flow rates of water. If you turn on the small 2.6 cubic foot model e18S, electricity will flow into the kiln at one particular rate, measurable in “watts” per hour (actually Kilowatts per hour, or kWh, 1000 watts = 1 kWh). If you turn on a T3445 which has 34.5 cubic feet, electricity will flow into it at a much greater rate, still measurable in watts per hour. Likewise the larger bucket needs more gallons per hour than the smaller bucket not only to get filled at the same speed but to get filled up at all (because of the porosity). This analogy can help you to understand why it takes longer or might even be impossible for some kilns to heat up to very high temperatures. Note that the heat loss gets greater as the kiln gets hotter so it takes more and more electricity to heat a kiln the hotter it gets. It is like the porosity increasing over time as you fill up the bucket in the above analogy.

Amps (amperes) = flow

If the volume of water can be measured in gallons per second, then the volume of electricity flowing is measured in “amps”, a particular amount of electrons flowing through a wire in one second.

Volts (voltage) = pressure

Water is forced through the pipes by water pressure. A water tank at the top of a hill will provide you with more water pressure than a water tank only half-way up the hill. Electricity is forced through the wires by electrical pressure, called volts. A 12 volt battery is like the lower water tank: there is not much voltage to push the electrons along the wire. A 120 volt house power source is like the higher water tank, pushing a much greater volume of electricity (many more amps) down the same diameter wire than the 12 volt source.

Ohms (resistance) = resistance to flow

Say your house in the valley is somehow fed by both of these two water tanks. Sink number one has water from the top-of-the-hill water tank flowing to it. Sink number two, which is right next to sink number one, has water from the half-way-up-the-hill water tank flowing to it. Sink number one will have much greater water pressure and much more water coming from it than sink number two (assuming the same size orifice in the faucet). To get them to flow at the same rate, you must use a smaller diameter pipe to connect the water to sink number one than the pipe connecting the water to sink number two. By restricting the heavier flow of water with a smaller pipe, you can make the same amount of water come out of each sink. Electricity can be restricted (or “resisted”) as well. A small diameter wire can resist electricity like the smaller pipe resisted the water. In the same way that a large pipe will let more water through than a small pipe, a thick wire will have less resistance and will allow more electricity through than a thin wire. A short wire will have less resistance and let more electricity through than a long wire. This amount of electrical resistance can be measured in terms of “ohms”. The higher the number of ohms, the higher the resistance of the circuit.

Watts (power) = work

In the same way that the combination of water pressure and the actual water itself (measured in gallons per second) comes together to perform “work”, the combination of voltage (pressure) and amps (volume) comes together to perform “work” as well. This electrical work is measured by multiplying the values of the volts and the amps together. The result is called “watts”. Watts are a measurement of the work done by electricity.

Single Phase Power

Like voltage, the phase is specific to each location. The huge electrical lines you see across the country use three “hot” lines, what is termed “three phase”, with 1000’s of volts

BASIC ELECTRICITY TROUBLESHOOTING FOR L&L KILNS

running through them. From these three “hot” lines any two can be tapped (eventually, after stepping down the voltage through transformers) to provide power for any single phase circuit. To use a small electrical appliance as an example, if you trace the two wires that make up the cord for the appliance back through the lines you will eventually end up at two of the three wires from some main power line, and from there back to the generating plant. Often the power for a residential area is all single phase, from a junction station to a single house in the neighborhood. There may be no way for three phase power to be obtained without the equipment (mainly the extra line) in place. Industrial areas, large facilities, and schools usually have access to three phase power. Even then, sometimes the three phase ends at the main junction box in the building and the single phase power supplies branch out from there.

Three Phase Power

Three phase power uses three “hot” wires to supply electricity to the circuit. From the main power supply, the three lines remain three lines all the way through to the circuit. The same amount of electricity is simply split over three wires instead of two. The benefit of three phase is not a lower electric bill, since the kilowatts used are still the same. The benefit is in the cost of setting up the supply line itself. For example, a model T3427 208 volt in single phase draws 119.88 amps. It will need two “2/0” awg wires to supply it with power. The circuit breaker would need to be a two pole, 150 amp breaker, and any safety switches would need to be rated for at least 150 amps, if not more. That same kiln in three phase will draw 69.21 amps. It would only need three 2 awg wires to supply it with power. The circuit breaker would only need to be a three pole, 90 amp breaker, and any safety switches would only need a 90 or more amp rating. The cost of material and components for creating electrical lines are expensive. This cost increases exponentially with the size of the service. A 2/0 awg wire costs considerably more per foot than a 2 awg wire. The size of the conduit that houses the wires costs more as the diameter increases. A 150 amp circuit breaker is large and has a heavy protective housing. It has mechanical arms to provide leverage and physically move the electrical contacts together or apart. A 90 amp breaker is more familiar looking, with its plastic switching arm and the way it sits side-by-side with the other breakers in the box. The total cost (especially if power needs to be run for some distance) is much less for three phase than for single phase. The cost for another wire in the three phase is almost always offset by the potentially vast difference in total cost between installing single and three phase.

SERIES CIRCUITS

A circuit that only has one path over which current can flow is a series circuit.

A break in any part of a series circuit stops current flow.

All components in a series circuit see the same amount of current; therefore, each component must be capable of carrying that number of amperes.

RULES FOR SERIES CIRCUITS

- 1) The value of a current (amperage) flowing in a series circuit is the same through all parts of the circuit.
- 2) The total voltage of a series circuit is equal to the sum of the voltages across each part of the circuit.
- 3) The total resistance (ohms) of a series circuit is equal to the sum of the resistances across each part of the circuit.
- 4) Line voltage is divided across each component in a series circuit in proportion to the component resistance values. Referring to the schematic below, the total resistance is ($25\Omega + 30\Omega = 55\Omega$). Voltage measured between points A and B is:

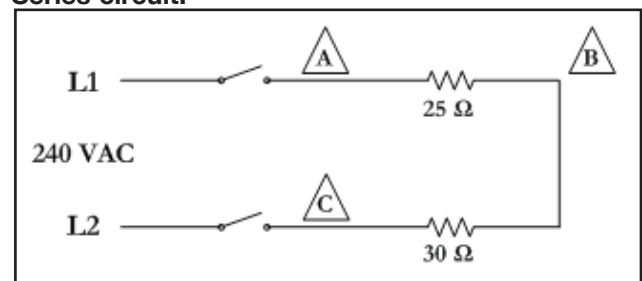
$$240 \times (25\Omega/55\Omega) = 109 \text{ Volts.}$$

Voltage measured between points B and C is:

$$240 \times (30\Omega/55\Omega) = 131 \text{ Volts.}$$

Note that $109 + 131 = 240$ volts

Series circuit:



If there were (2) resistances whose values were equal, the voltage would be divided equally in half, and would measure 120 Volts.

Measuring Resistance in Series Circuits

The total resistance of a series circuit is the sum of all the individual resistances.

BASIC ELECTRICITY TROUBLESHOOTING FOR L&L KILNS

PARALLEL CIRCUITS

A circuit that has two or more current paths is a parallel circuit.

Each component is connected to line voltage, and current still flows through part of the circuit if one component fails.

Each component must be capable of withstanding the full line voltage.

The amount of current (amperes) varies according to the resistance of each separate part of the circuit.

The more circuit paths, the less opposition to the flow of electrons. Total circuit resistance decreases when more paths are added.

RULES FOR PARALLEL CIRCUITS

- 1) The total current (amperage) supplied to a parallel circuit is equal to the sum of the currents through the branches.
- 2) The voltage across any branch of a parallel circuit is equal to the supply voltage.
- 3) The total resistance of a parallel circuit is always less than the resistance of any of the branches.

Example of a Parallel Circuit in an L&L kiln

The following parallel circuit is typical of the DaVinci, Doll and J2900 kiln rings; there are (3) elements per ring, connected in parallel.

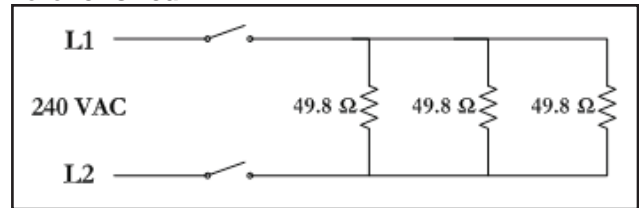
In this example, each element has a resistance of 49.8Ω. At 240 VAC, each element develops

$$(240 \text{ VAC} / 49.8\Omega) = 4.82 \text{ Amperes}$$

The total circuit amperes, then, is

$$4.82 + 4.82 + 4.82 = 14.46 \text{ Amperes.}$$

Parallel Circuit:



Measuring Resistance in Parallel Circuits

The total resistance is always less than the lowest reading of a single element. Often this is difficult to measure if all the elements in the circuit are connected to two points with no way to isolate them.

If all elements are known to all have the same resistance then you can multiply the number of elements by the resistance value of the entire circuit to get one element's approximate resistance. In the above example The resistance of the entire circuit is $49.8\Omega / 3 = 16.6\Omega$.

$$\text{Total Resistance} = 1 / ((1 / R1) + (1 / R2) + (1 / R3))$$

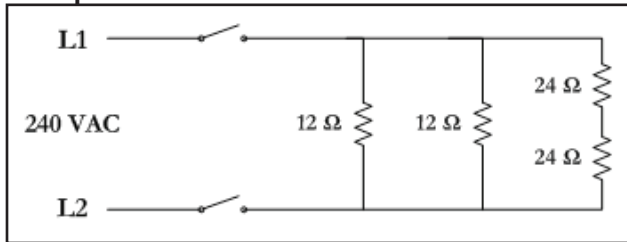
If the elements in the circuit have different resistances, like in School-Master kilns, there is no easy way to determine the individual resistances of the elements. The best way to solve an element problem with these kilns is to replace all the elements in the troublesome circuit. You can also measure the resistance on each element.

BASIC ELECTRICITY TROUBLESHOOTING FOR L&L KILNS

SERIES/PARALLEL or COMBINATION CIRCUITS

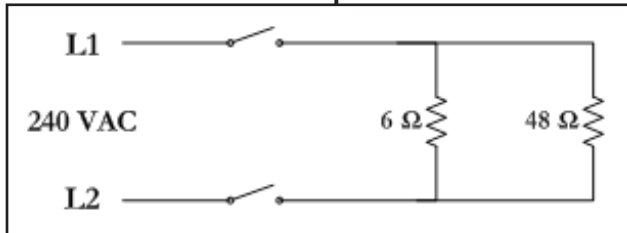
Certain circumstances require the use of Series/Parallel, or Combination circuits (in which series and parallel circuits are combined). In some front-loading kilns these circuits are used to combine, for instance, sidewall heating elements and backwall heating elements (often shorter than sidewall) in a combination circuit that is controlled by one power relay.

Example of a Series/Parallel Combination Circuit:



In the above example, the total resistance can be found by first dealing with each branch circuit individually. Starting from the right, this circuit is a series circuit; add the ($24\Omega + 24\Omega = 48\Omega$). The other two circuits are parallel and are equal in value (12Ω each); therefore, the resistance value of these two circuits is equal to ($12\Omega / 2 = 6\Omega$). Drawing an equivalent circuit with (2) parallel circuits, one of 6Ω and one of 48Ω , looks like the following:

Series/Parallel Circuit simplified:



Solving for this circuit:

$$\text{Total Resistance} = 1 / ((1 / R1) + (1 / R2) + (1 / R3))$$

$$\text{Total Resistance} = 1 / ((1 / 6\Omega) + (1 / 48\Omega)) =$$

$$1 / (.1666 + .02083) = 5.33\Omega$$

WHERE TO GET MORE INFORMATION ABOUT ELECTRICITY

hotkilns.com/volts.pdf

www.elec-toolbox.com

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ELEMENT TROUBLESHOOTING & INSTALLATION INSTRUCTIONS

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ELEMENT TROUBLESHOOTING

Getting E-1 Error

If you get an E1 or E-1 or Err1 error code on your DynaTrol or On-Touch control it means that your kiln no longer can get to temperature. It is slowing down. There are three main causes of this in order of likelihood:

- 1) Your elements have aged and need to be replaced. This is most likely when you notice the kiln gradually slowing down.
- 2) One or more contactors or relays have failed. This is most likely if you notice a sudden change.
- 3) You have a low voltage problem. This is most likely if you find this happening in the summer.

Why does an older kiln slow down?

Old elements generally increase in their resistance. Mathematically this increase in resistance will decrease the amount of amperage and, ultimately, the amount of heat given off by the elements. This is why older kilns sometimes go so slowly and may not reach their maximum

temperature. Periodic element resistance readings using the multimeter will allow you to check the “health” of your elements. Of course, a slow firing kiln is the first indication that you have an element problem.

Elements expand and grow with age

If you fire low-fire clay and glazes and never get above cone 4 or so, your elements will last a long time, especially if you are only bisque firing. This is good, to a point. If you only low-fire, the problem you are most likely to encounter over time is that the elements expand as they age. The length and the coil diameter increase. Meanwhile the atmosphere in the kiln slowly eats away at the metal of the element. Although the total resistance usually increases as the elements age, sometimes it decreases, or reverses itself. This usually only happens when the elements are very old but have not yet failed completely. As the element expands, it binds up in the corners. This can make the individual coils push together and touch each other in the corners, making a short cut for the electricity, reducing the amount of element material the electricity must pass through, and therefore reducing the resistance in the whole element. This may make it hotter in the kiln, but if there is a lot of element material jammed in the corners there will not be enough material left in the coiled form to radiate the heat generated by the increased amperage and decreased resistance. Only the parts of the wire not touching the coils on either side of them will emit heat. More amperage through the electrical components in the control could cause damage if the situation continues or the resistance drops far enough.

In addition, the expanding diameter of an element can make it difficult to get it out of the holder. Usually this will not happen to those firing to higher temperatures because the maximum temperature of the kiln is quickly compromised by increases in the resistance, requiring the elements to be changed long before they can jam up in the corners. Also, high temperatures and glaze firings are more prone to eating through the element, causing it to fail, before the element can expand enough to cause the problems mentioned above. Use the multi-meter. Visually inspect your elements.

What if I see charred and blackened corners?

The coils that sometimes get squashed together in the corners do not always touch each other, but they may be close enough to allow the electricity to ‘arc’ across the gap. An electrical arc can generate extreme temperatures for the millisecond it arcs. Charred and blackened corners of the kiln are warning signs for this problem.

ELEMENT TROUBLESHOOTING & INSTALLATION INSTRUCTIONS

Do not confuse this with what can be observed even with new elements; which is randomly sized sections of the coils glowing more quickly than other sections of the same coil. The annealing process of the wire causes this, and does not adversely affect the elements' operation in the kiln.

Factors shortening element life

- 1) Contamination (such as glaze or kiln wash). Silica, a main ingredient of both of these, attacks the element wire.
- 2) Tightly wound areas on element coils resulting from improper stretch. Have the elements been stretched evenly? This is important. If the element coils are bunched up along the length of the element the element will overheat where the coils are too close. Some replacement elements are shipped unstretched. Even prestretched elements may need some stretching. See section below on stretching elements.
- 3) Glaze accidentally rubbing off into holder and on element in loading kiln. If this occurs immediately vacuum the kiln and element holders thoroughly. Glaze will cause very rapid element failure.
- 4) Blow ups or explosion of bisque ware cause small pieces of clay to be blown into holder and element. If not immediately removed clay may melt, contaminating the element and element holder. Keep in mind that temperatures are considerably higher right next to the element so that you may very well exceed the clay melting temperature next to the element even if the kiln temperature is correct for the clay body.

To avoid explosions make certain clay is very dry before firing and, in the case of heavy handmade pieces, fire on low for a long period until you are sure ware is dried out thoroughly. If you hear a "pop" when firing such pieces, stop firing, cool the kiln. If blow-up has occurred, vacuum all element grooves very thoroughly. If you have the DynaTrol use the PreHeat feature for this final forced drying.

- 5) Firing pieces too close to elements. We recommend at least 1-1/2" from piece to element. Further if large flat surfaces are parallel to kiln wall.
- 6) Reducing atmospheres will destroy elements. Do not use wood chips, oils and other materials to generate a reducing atmosphere. A very rapid element failure may result. NOTE: Reducing atmospheres are the opposite of oxidizing atmospheres (plain air is an oxidizing atmosphere). The word reducing comes from the ability of a reducing atmosphere to "reduce" oxides.
- 7) Are any waxes, oils, carbon, fluorine, fumes present? Are you using any lead glazes? Iron-Chrome-Aluminum

elements require an oxidizing atmosphere to give dependable service. The aluminum in the element forms a protective aluminum oxide. Oil from tools or carbon from wax burnout will attack the element coating. Halogens such as chlorine or fluorine will attack the elements. Molten metals, for instance, zinc, aluminum and copper, react with iron-chrome-aluminum elements. Moreover, these metals oxidize easily and their oxides have an unfavorable effect on iron-chrome-aluminum. The salts of the alkali metals, halogen salts, nitrates, silicates, and compounds of borax, disturb the formation of oxide and are, therefore, harmful to these elements. This is also true of the oxides of such metals as copper, lead and iron. Do not use with free carbon. Lead oxide attacks the protective alumina oxide coating on the element. If you are using lead glaze (or are creating any of these other problems) be sure to use a kiln vent. Also try firing every other load or as often as you can with a non corrosive load (such as a bisque firing). This will help the element restore its protective alumina oxide coating. Note that clay almost always has organics (which will create a slightly reducing atmosphere, sulfur (which will also attack elements) and fluorine which is also corrosive. This is one reason why proper venting is critical for long trouble-free operation of your kiln.

- 8) Excessive soaking time will accelerate increase in element resistance. The higher the temperature, the longer the soak, the sooner the element will decrease in life. Usually short soaks work fine.

9) Are they genuine L&L elements? There are a number of people selling "replacement elements" for kilns. These people do not have access to the proper design information for L&L elements. Designing an element is a complicated process which balances such things as voltage, wire diameter, watt density, stretch ratio, etc. It is very easy to make an element that has the same watts as an L&L element and have nowhere near the other design qualities that result in long element life.

- 10) If the failure is taking place at the element end it may be twisted too tightly, causing stress at terminal through holes. This causes local overheating at the "through hole", and element failure. (Contact factory).

11) Make sure all elements are heating. If all elements are not doing their share of the work then the other elements will not last as long.

Element Terminal Burn-out

Sometimes the ends of the elements can burn out at the element terminals (connections). This can be due to any or all of the following causes:

ELEMENT TROUBLESHOOTING & INSTALLATION INSTRUCTIONS

1) The element ends are not twisted properly. If the twist is too loose this could generate extra heat at the element ends.

2) The holes where the elements go through the firebrick walls are too large. This could cause too much heat to escape from the kiln thereby overheating the element terminals. This can be remedied by lightly stuffing ceramic fiber (we have non-RCF ceramic fiber available in our parts list) in the element holes.

3) The element connection hardware may not be tight enough. A loose connection can generate heat and cause oxidation of the hardware which in turn will cause a worse electrical connection (because of resistance) and more heat. Replace with new hardware.

4) The hardware should be stainless steel or at least nickel plated. Check to see if the hardware is in good shape. If not replace at least the hardware with stainless steel hardware or better yet replace the whole terminal board assembly with one of our new ones.

CHECKING ELEMENT OHMS

See this video: hotkilns.com/test-resistance-ez

The most common cause of kiln slowdown, E-1 messages, and failure to reach temperature is element wear. As your elements age they generally increase in electrical resistance. According to Ohm's Law, when resistance, measured in Ohms, increases, both Watts and Amperes will decrease, assuming Voltage remains constant. Since Amps and Watts are the measures of current and power respectively, they can be thought of as the amount of juice that your kiln has to generate heat. Obviously if you don't have enough power, your kiln will fire slowly and might not even reach the desired temperature.

Using resistance, we can tell exactly how much power your kiln has lost over the course of your element's life. For example on an e23T that uses 240V, a brand new kiln section would read about 14.5 ohms. If you measured this same kiln section after several months of cone 6 firings let's say and the reading was 16.5 Ohms, you would know that this section of elements has lost approximately 14% of it's power ($16.5/14.5=1.138$, or close to a 14% increase). Again, an increase in resistance means decrease in power. A very general rule of thumb is that most people will typically begin to notice some slowdown once you've lost more than 10% of your power. It will certainly vary based on the kiln you have, your voltage, as the types of firing you do. People only doing low fire work will continue to get by on lower

power than those needing to go to higher temperatures (cone 6+). As you can see, measuring your element Ohms is the best way to identify when elements need replacing.

Keep in mind that the ohms on the wiring diagram are per ELEMENT while your reading will be per SECTION. How you figure out the section ohms depends on whether the elements are wired in Parallel or Series. Most kilns are wired in Parallel except for JD230V and most 18" kilns like the e18T. For a parallel kiln you take the per element ohms listed and divide by the number of elements per section. Ex. e23T 240V 1 Phase is 28.9 Ω per element with two elements per ring = 14.5 Ω per section. Ex. 2. JD2927 240V is 36.5 Ω per element with three elements per ring = 12.2 Ω per section. See this link for more info on Series vs. Parallel

Here we will show how to best measure your element resistance for two groups of L&L Kilns, into which most models fall.

Easy-Fire, eQuad-Pro, Liberty Belle, Doll, School Master

In these series' of kilns a piggy-backed control panel covers up the element terminals.

1. Turn the power to the kiln completely OFF and unplug it if possible. If it is direct wired, then you should at least turn off all power at the disconnect switch or circuit breaker.

2. Open the outermost control panel by unscrewing it either from the element cover box in the case of Easy-Fire, eQuad Pro, School Master and Liberty Belle kilns or from the kiln body in the case of Doll kilns.

3. Once you open up that control panel you will see the element power wire terminal strip. See the picture. It will have numbered wires coming from the element terminal blocks and wires connecting to the power relays. There are two wires per kiln section/ring, so numbers 1 & 2 are for the top section, 3 & 4 for the middle, and 5 & 6 for the bottom section on a three ring kiln.

4. Set your multimeter to Ohms (Omega symbol Ω) and using your testing leads, place one in between the two tabs/terminals with #1 wires connected. There is a small circular divot that the lead fits into (see picture). Put the other lead on terminal #2 and make note of the reading. Repeat the process for 3 & 4 and then for 5 & 6. Remember that each pair of wires represents one section.

5. Compare your readings to those on the wiring diagram in your instruction manual. Keep in mind that the ohms on the wiring diagram are per ELEMENT while your reading will be

ELEMENT TROUBLESHOOTING & INSTALLATION INSTRUCTIONS

per SECTION. See above for more info on understanding the readings.

Jupiter, Davinci

In these series' of kilns, the control panel is separated from the kiln body and the element terminals are connected to the controls via external jumper cords or plugs.

1. Turn the power to the kiln completely OFF and unplug it if possible. If it is direct wired, then you should at least turn off all power at the disconnect switch or circuit breaker.
2. Unplug the first jumper cord from the control panel.
3. Set your multimeter to Ohms (Omega symbol Ω) and using your testing leads, place one lead on each of the "hot" prongs. They will be the flat ones.
4. Make note of the reading and move on to the next one.
5. Compare your readings to those on the wiring diagram in your instruction manual. Keep in mind that the ohms on the wiring diagram are per ELEMENT while your reading will be per SECTION. See above for more info on understanding the readings.

How to check ohms of an entire L&L kiln section. Put the test leads of the multi-meter on the two "hot" plug terminals:



HOW ELEMENTS ARE WIRED

Why is this important?

The way the elements in a particular kiln are wired is important. Different wiring schemes with the same resistance elements will yield drastically different results. For example, if a kiln section or group of elements is out, and the kiln is made up of series circuits, you would first look at the elements because even one element out in a series circuit can make all the elements in that circuit appear to be burned out. If this same kiln had parallel circuits you would

first look at the switch or relay. This is because in a parallel circuit, if one element is out the others will still light, so for all the elements in the parallel circuit to be out would mean that whatever controls the circuit (i.e. the switch or the switch by way of a relay) or the wires in-between would be suspect. CAUTION: Accidentally wiring a kiln with parallel element circuits will make it heat up incredibly fast, until the breaker trips. For instance, A J18 kiln wired properly, in series, draws 23 amps at 240 volts. Wired in parallel it would draw around 90 amps at 240 volts, which would be disastrous.

Series Circuits

In a series circuit, power flows through one element and then another. We can see this in how it is wired. Think again of power coming in one wire and out the other. The picture illustrates this by having power come in via the top left terminal bolt, go through the top element to the right hand terminal bolt, through the bottom element and then back to the power source from the bottom left terminal bolt. This is the most typical series setup.

Parallel Circuits

Parallel circuits meanwhile allow power to flow through both elements simultaneously in no order. The power is applied to the beginning and end of ALL the elements at once. Thus the resistance of the entire circuit is the number of elements in the circuit divided into the factory resistance value for one element.

Series-Parallel

Sometimes element wiring can be termed series-parallel. L&L's model J14 is a good example of this. It has two series circuits, wired in parallel. The model J230 is wired the same way, but its two series circuits are not as easy to recognize because each series circuit has only one element in it.

The J14, however, has series circuits with two elements in each one. Power still comes through the two wires inside the jumper cord, and goes to both ends of each circuit. At one of these ends, another wire, a 'jumper', conducts the electricity to the end of the other series circuit, which begins at the end of the first circuit so they can share one power wire. Thus, both series circuits get power at the same time, making them series-parallel circuits. What this does to the total resistance of the J14's element circuit is intriguing. If each element has 10 ohms, each series circuit has 20 ohms (2 elements multiplied by 10 ohms each). Two 20-ohm circuits wired in parallel equals 10 ohms total resistance, just like with one element, except now there are four.

ELEMENT TROUBLESHOOTING & INSTALLATION INSTRUCTIONS

Specific to non-sectional kilns:

In non-sectional kilns it can be difficult to tell the element circuits apart since the element connection board runs the entire length of the kiln and covers all the circuits. Trace the connecting wires to discover the beginning and end of each element circuit on the element connection board. Ideally, you would draw a picture of each element circuit before dismantling it. If you are just replacing the elements it is not necessary to know if they are wired series or parallel; it is imperative, though, that they go back together exactly how they came apart.

For a more in-depth description of Series, Parallel and Series-Parallel circuits, along with descriptive diagrams see BASIC ELECTRICITY TROUBLESHOOTING FOR L&L KILNS in the TROUBLESHOOTING Section for more information on circuit wiring. If you want even more information about electricity for kilns see hotkilns.com/volts.

POWERED BOTTOMS

The elements on the powered bottoms are typically the same as those in the kiln with some exceptions. Series elements cannot be used by themselves in a power bottom, so a parallel element must be used in smaller, series-wired kilns like the JD230V-PB.

OTHER TYPES OF ELEMENTS

Heavy-Duty elements

If your kiln was made after January of 1996 (the year and month are coded into the serial number) it has larger cross-section element holders. These new holders are capable of holding a larger diameter, heavy gauge element. These high grade heavy duty elements feature lower watt density than the standard elements and that, coupled with the heavier gauge wire, results in longer element life. If you are experiencing short element life because of your duty cycle (frequent firing, high temperature firing, long soak times) you should try these heavy duty elements. They have the same ohm rating (resistance) as the standard elements. This means that the power rating of the kiln does not change. It also means that you can use them with the standard elements. One consideration with mixing the standard and heavy duty elements is that the heavy duty elements will age more slowly than the standard elements and may have an effect on uniformity in the kiln. This is really no different than what you would experience when you change just one element and so have a new element

(unaged) with older elements. Dynamic Zone Control will automatically balance your system and compensate for this problem. We do suggest, however, that you put any newer elements in the bottom ring where temperatures tend to be cooler and hence need as much power as they can get. Keep in mind that L&L can not keep track of which elements you have and that you must specify heavy duty elements when ordering. If you don't specify heavy duty elements you will get standard elements.

APM Elements

APM is a special version of the Kanthal A-1 alloy used on kilns. It is sintered and resists the crystallization that normal Kanthal type alloy experiences. As a result it makes sense to use this when you are doing processes that require long holds at high temperatures (like crystalline glaze for instance). On the other hand these elements are very expensive and a subject to the same problems like glaze contamination that any elements can experience. See hotkilns.com/apm for more information.

Quad Elements

The quad element option gives you four rows of heavy duty elements to maximize element life and heating power. Double the element surface area means that quad elements will degrade at a slower rate than ordinary elements which is great for those firing to high temperatures. More surface area also means more radiated heat for faster and more even firings. Quad elements are also typically made from thick gauge element wire further increasing their durability. Note: Quad element designs use extra long elements to wrap around the kiln twice each meaning that the electrical specs are kept the same. Because of the need to have more element holders in the brick, quad elements are not interchangeable with regular elements. See hotkilns.com/quad-elements for more information.

Increasing Power in Your Kilns

If you have a JD230 you can retrofit the new Easy-Fire e23T elements in that specific model and increase the power rating of the kiln. That will give you about 10% more power to start with and therefore, as elements age, the lowering power will have less impact on your firings. See hotkilns.com/jd230-ez as an example. These elements can be retorfitted into older kilns.

ELEMENT TROUBLESHOOTING & INSTALLATION INSTRUCTIONS

CHANGING ELEMENTS

SEE THESE VIDEOS FIRST

For most top loading kilns:

hotkilns.com/change-elements-ez

For kilns with Quad elements:

hotkilns.com/change-element-quad

REMOVING OLD ELEMENTS

1) Unplug kiln or turn off the kiln at the fused disconnect switch.

2. First remove the control box or element boxes and their wire connections from the kiln. Before undoing any wires, however, label how the wires and the elements are configured inside the element boxes (take pictures if needed). After you are certain you have documented the wiring then you can carefully remove the wires.

3) Using a 3/8" nut driver remove the nuts that hold the element end onto the Element Terminal Bolt. If you don't have this tool you can use an adjustable wrench - it will just take longer.

A 3/8" nut driver:



4) Untwist the element end from around the Element Terminal Bolt. Straighten it out as much as possible.

Untightening the element terminal:



5) Cut the old elements off as close to the "through hole" on the outside of the kiln as possible. You want a straight element tail to pull through the through hole, not a crooked one.

FOR OLDER NON-CERAMIC TERMINAL BOARDS:
Remove all the old tails from the element connection bolts and re-tighten these bolts to the element connection board. You may have to remove the element connection board from the kiln to do this. If the bolts are corroded, replace with new stainless steel terminal bolts, nuts, and washers. If the terminal board itself is burnt or broken replace that as a complete unit with new hardware.

6) In most cases you can just lift the element out of the holder at this point. Sometimes, if the element has really disintegrated, you need to remove it in pieces with needle nose pliers.

Using a sharp tool like a screw driver lift the elements out of the ceramic grooves at the corners. You can slide the holder over to make enough of a gap to get the tool under the element:



Lift Elements out of the groove of the ceramic holders:



Sometimes very old elements can become wedged in the element holders, making it necessary to carefully pry/twist/break them out. A propane torch or just turning the kiln on for a few minutes (if it will come on) will soften the wire of the elements and make them easier to get out. Use heat protecting gloves such as welding gloves or heat treating gloves (you can buy these from L&L) and a pair of needle nose pliers to pull out the softened element. DANGER: You

ELEMENT TROUBLESHOOTING & INSTALLATION INSTRUCTIONS

could burn or electrocute yourself if you get the elements too hot or forget to unplug the kiln after warming them up. IF YOU DECIDE TO USE THIS METHOD BE VERY CAREFUL OF THE POTENTIAL FOR BURNING YOURSELF.

7) Be sure to check for failure points for evidence of contamination on the element and the element holder. If the element holder is contaminated it will cause rapid failure of the new element. Replace contaminated holders with new ones (See later in this sheet how to do this).

8) From the inside of the kiln, using needle nose pliers, grab the element as close to where it goes through the brick wall to the Terminal Block. Pull the element end through the hole. Be careful not to enlarge the hole in the firebrick. The brick is quite soft and will not take much abrasion.

Removing element from inside the kiln:



9) FOR OLDER MODELS WITHOUT CERAMIC TERMINAL BOARDS: There are normally ceramic insulator bushings on the outsides of the through holes that the elements pass through. On some models (particularly older J2900 kilns and DaVinci kilns) there are spacers to keep these insulators in place. These may fall out (and chip or break) if you are not careful. Be sure not to lose these spacers when replacing elements. Note carefully how they are positioned so you can replace in the same way. Note that on the new all ceramic terminal boards used on the J2900 and DaVinci kilns there are no bushings or spacers - it is all one integrated piece.

10) Once the old elements are out, carefully vacuum all the element holders. Watch for any glaze or material contamination. Anything that will melt (i.e. glaze, slip, porcelain, etc).will cause rapid failure of the new element. Chip or scrape carefully to remove the contaminant, or replace the affected element holders. DO NOT replace the element if there is foreign material stuck in the element holders. You must fix that problem first by either cleaning or replacing the contaminated element holder.

CHECKING ELEMENTS

Examine your new elements. Look to see the wire thickness is similar to that of the old ones. Look to see that the coils per inch and the diameter of the coils are also similar. Using your multimeter check the resistance of your new element. Compare to the factory resistance value(s) for your kiln's elements. Your reading should be no more than one ohm off (less for elements with ohm readings of less than 10 ohms). If you have received the wrong element in error call the factory to get it exchanged. This is the time to deal with the problem. DO NOT WAIT UNTIL YOU HAVE STARTED THE JOB, STRETCHED THE ELEMENT OR EVEN INSTALLED IT BECAUSE AT THAT POINT YOU WOULD NOT BE ABLE TO RETURN IT.

Checking resistance of the elements before you put them in. This is a good double-check and can save you a lot of trouble if there is a mistake. Put the probes on the twisted element ends about 3" from the beginning of the coil:



STRETCHING ELEMENTS

NOTE: Most replacement elements come prestretched. All elements are slightly understretched and will have to be adjusted for final fit. The following are instructions for how to stretch unstretched elements:

To determine total length to stretch an element measure total length of element grooves.

IF ELEMENTS NEED TO BE STRETCHED

1) Mark floor with two marks for stretched length. Have a helper stand on the tail of one element, and pull the other tail until the element is the proper length. The assistant must stand very firmly because a flying element could cause severe injuries. WEAR SAFETY GLASSES WHEN YOU DO THIS. Alternately clamp the end to something with vice-grips.

2) Examine for evenness of stretch. Selectively stretch close wound sections to provide uniformity of stretch.

ELEMENT TROUBLESHOOTING & INSTALLATION INSTRUCTIONS

- 3) Repeat this procedure several times.
- 4) You will have to pull element beyond last mark in order to obtain full stretch.
- 5) If overstretch occurs insert a metal rod or small diameter dowel into the element coil and compress with needlenose pliers.
- 6) Stretch uniformity is necessary for satisfactory element life.

INSTALLING NEW ELEMENTS

NOTE: We highly recommend you get all new element terminal hardware when you replace your elements. In fact we offer a 50% discount on element terminal hardware when buying elements.

- 1) Replace one element at a time so that you do not make a mistake with the wiring.
- 2) Insert the tails through the through holes from the inside out. Element ends should be straight at this point.
- 3) Pull them up tight up to the wall of the kiln by pulling from outside the kiln.
- 4) Lay the element into the groove. Note that the unfired element is going to have some springiness to it before it is fired for the first time. You may need to use a screw drive to press the element into the holder. **YOU DO NOT NEED PINS.**
- 5) **FOR KILNS WITH NON-CERAMIC TERMINAL BLOCK OR ON RETROFITTED KILNS WHERE YOU HAVE ADDED A CERAMIC TERMINAL BLOCK BUT STILL NEED BUSHINGS:** Be sure to replace the insulators and spacers over the element tails.
- 6) Consulting your picture or labeling, wrap the appropriate element tails around the appropriate element connection bolt, clockwise, once around, and cut off the excess tail. If you have the newer large washer system you just need to make a "U" around the bolt and let the large washer do the clamping.

Detail showing the terminal set:



Detail showing all the parts:



Detail showing how all the hardware gets assembled on the Terminal Bolt:



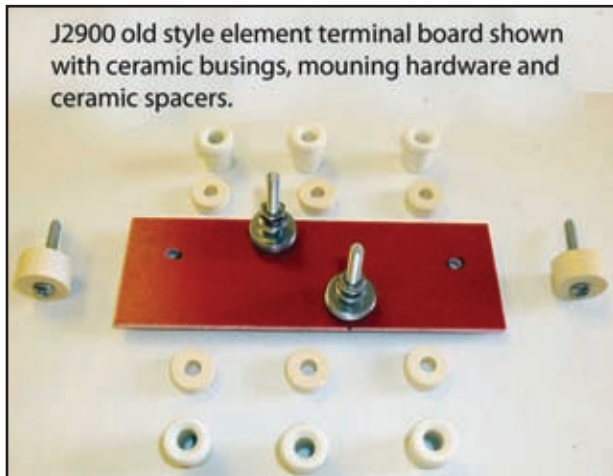
7) Install the elements and hardware:

- a) A washer goes under the first element
- b) Twist the first element end **CLOCKWISE** around the Terminal Bolt.
- c) The next element gets twisted around the Terminal Bolt on top of the first element.
- d) Then another washer goes over the Terminal Bolt.
- e) Then the nut goes over it and get tightened.
- f) Then a washer goes on.
- g) Then the Ring Terminal of the Power Lead Wire goes on.
- h) Then a washer goes on.
- i) Then another nut goes on and gets tightened. How tight you can make this is dependent on how tight you got the

ELEMENT TROUBLESHOOTING & INSTALLATION INSTRUCTIONS

element connection bolt onto the element connection board. A tight connection is very important, but if you tighten too much and twist the element on the bolt too far you could break the element, the bolt, or the insulator.

Detail showing how all the parts for an older style "red board" terminal system for a J2900 kiln:



8) Place the wires from the jumper cord or connecting wires onto the appropriate bolts and tighten with stainless steel nuts.

9). Reattach the ground wires and the element box if the kiln has them. **DO NOT FORGET TO ATTACH GROUND WIRES. IF EACH KILN SECTION IS NOT GROUNDED THIS CAN BE VERY DANGEROUS.**

10) Test the ohms at the jumper cord's plug head or at the other end of the connecting wires.

11) Reattach the control box, turn the kiln on and make sure all the elements come on.

FIRST FIRING WITH NEW ELEMENTS

NOTE: You may experience some smoking from the kiln on its first firing with new elements. This, if it occurs, is due to residual oil left on the element wire when the wire was made. We recommend firing the kiln empty to cone 5 once to oxidize the new elements (no particular speed is necessary) and to seat the new elements in the holders.

REPLACING ELEMENT HOLDERS

See this video: hotkilns.com/change-element-holder

1) When ordering a new holder provide model number of kiln and length of the element holder. See the Parts List for this information.

2) Note that if the holder has melted badly you may need to either replace the brick that holds it or at least patch the brick with our Brick Repair Kit.

Method #1

1) This method leaves the kiln in tact. You break up the holder and remove it in pieces and then modify the new holder to snap into the groove.

2) Using a chisel or large screw driver and a hammer carefully crack the holder that needs to be removed.

Just take your time with this. You can break the holder into little pieces so that it comes out:



The holder shown with about half the job done:



ELEMENT TROUBLESHOOTING & INSTALLATION INSTRUCTIONS

The groove is shown with the holder removed:



Using Linemen's Pliers snap off the BOTTOM edge of the holder



A normal holder compared to one with edge removed:



You can now just snap the new holder into the slot in the firebrick. It will hold in place with no cement:



Method #2

This method requires you to take the kiln sections apart.

- 1) Take the section with the bad holder off the kiln and put it on a flat surface like a flat floor or table.
- 2) Carefully pull the elements out of the element holders of the brick section involved and allow them to hang loose. Take great care not to "break" the element as they are very brittle after firing.
- 4) Loosen up the adjustable clamps that hold the stainless steel wrapping. Loosen them just enough to allow the brick to slide out with slight hand pressure (so that the other bricks stay in place). NOTE: If you don't have the section on a flat surface then the bricks will all come out of proper alignment at this point.
- 5) Pull up the brick with the bad element holder just enough to allow removal of the defective element holder and replace with new one. Slide the bad brick(s) out and put in new brick(s). Be sure the element holders line up with the other holders on either side. Note there is a top and a bottom in the element holder so be sure to get the orientation correct.
- 6) Retighten the clamps on the wrap. Alternately tighten the bottom and top clamp so that you don't cock the stainless casing.

TROUBLESHOOTING AND FIXING BRICK PROBLEMS

BRICK PROBLEMS

EXCESSIVE BRICK WEAR

1) Excessive brick wear can be the result of various conditions. Most common is improper curing of the brick when first fired. **FOLLOW THE INSTRUCTIONS FOR THE FIRST FIRING AND CURING CYCLE in the OPERATION Section of the instruction manual).**

2) All insulating firebrick expands and contracts when heated and cooled. Over time this will lead to cracking and spalling. Spalling is the continued cracking of the brick which eventually results in large pieces of the brick falling out from the brick section. This is a normal condition as long as the emphasis is on eventually. Factors such as how close the kiln is operated at or near maximum temperature, how often and how fast the kiln is cycled up to heat and then cooled, how heavy the loads are, all figure into the brick wear equation. There is no set rule as to how long a brick lining will last. There are some L&L kilns which are 25 to 40 years old with the original lining still in usable shape.

3) Frequent door openings when the kiln is at high temperatures can cause thermal shock, leading to excessive cracking and spalling.

INSTRUCTIONS FOR USING BRICK REPAIR KIT

To order see: hotkilns.com/brick-repair-kit

GENERAL NOTE: Firebrick is a very fragile material and subject to breakage, spalling and heat shock. The good news is that it is very easy to repair and maintain with the proper materials and techniques. Our Brick Repair Kit has all the materials you will need to do a first class job.



LIST OF BRICK REPAIR KIT MATERIALS

- (1) Firebrick piece
- (1) 1/8 pint of Phosphate Cement (in a 1/2 pint container)
- (1) Quart container of Brick Dust
- (1) 1/2 pint Brick Facing

MIXING A BATCH OF GROUT

The grout should be mixed up JUST prior to use. (Otherwise it will dry out). Mix the ingredients with a small spatula in a container (like a glass jar or plastic cup). Mix in the following:

1/2 cup firebrick dust

1/4 cup water

1 tablespoon Phosphate Cement

NOTE ABOUT GROUT

The special grout material is firebrick dust mixed with water and a small amount of cement. The cement makes a matrix of the firebrick dust. This compound dries into a material almost exactly like the original firebrick with the same color, consistency, texture and insulating properties.

CAUTION: PHOSPHATE CEMENT

The special cement that is used by itself and with the grout is a phosphorous based cement. It has unusually strong adhesive properties which makes it ideal for repair work. It is different from the cement we normally use for cementing our firebrick.

The phosphorus makes phosphoric acid. It is best to use rubber gloves. Be sure to wash your hands with soap and water immediately following your use. Phosphoric acid is very hazardous to your eyes. Protect your eyes with glasses.

BRICK REPAIRS

APPLICATION OF BRICK FACING/HARDENER

- 1) First brush and vacuum the surface of the brick clean to remove any loose material or crumbling firebrick.
- 2) Next wet the brick surface lightly. Use a paint brush or spray bottle (make sure there is no soap residue in the bottle).
- 3) Then apply a thin coat of the brick hardener with a soft brush over the surface of the firebrick. Do not make too thick a coat of the hardener or it will spall off. One or two light brushings or sprayings on wet brick is enough.
- 4) Let the hardener dry for 24 hours.

TROUBLESHOOTING AND FIXING BRICK PROBLEMS

5) Run the First Firing Cycle (See the OPERATION Section in your manual).

REPAIRING SMALL HOLES & CHIPS IN BRICK

1) Brush and vacuum the surface of the brick clean to remove any loose material or crumbling firebrick.

2) Next wet the brick surface lightly. Use a paint brush or spray bottle (make sure there is no soap residue in the bottle).

3) Apply a very thin coat of brick cement (no more than 1/3" to 1/6") all over the hole. Do this with your finger or a small brush.

4) Fill hole with the special grout material. Apply grout with a spatula (like plaster.) You can also use your finger. Push it into the hole. It is OK to let it be a rough surface or slightly larger than the hole it is filling.

5) Let dry for 24 hours.

6) Take some rough sandpaper and sand surface to even it out with the rest of the firebrick.

7) Run the First Firing Cycle (See the OPERATION Section in your manual).

8) You can brush on hardener or facing afterward if you desire.

REPAIRING VERY LARGE HOLES IN BRICK

See this video: hotkilns.com/repair-brick-front-load

1) Cut out an area around the brick chip with a small knife, saw or router. The hole that you make should have 90° angles so that a square or rectangular block will fit in the hole.

2) Cut a piece of firebrick to fit into this cut out hole. The piece should be slightly smaller than the hole (by about 1/16" to 1/8").

3) Both the hole and the brick piece should be brushed and vacuumed clean.

4) Wet the brick surface lightly. (Both the hole and the surface of the block that you are going to insert in the hole). Use a paint brush or spray bottle (make sure there is no soap residue in the bottle).

5) Apply the Kiln Cement to the surface of the piece that you are going to put in the hole as well as the hole itself. Use only about 1/32" to 1/16" of an inch of cement. Push the brick plug in hard and move slightly for a second or two to make sure the cement adheres to all surfaces.

6) Let dry for 24 hours.

7) Sand off excess brick and cement.

8) Cover with Brick Facing and allow to dry for another 24 hours.

9) Run the First Firing Cycle (See the OPERATION Section in your manual).

FIRST FIRING AFTER REPAIR

(See FIRST FIRING INSTRUCTIONS in the Operation Section). The only difference is that you can fire to a lower temperature because you do not need to reseat the elements. Firing to cone 05 instead of 5 is OK.

The kiln needn't be empty either.

If you have the DYNA-TROL program control fire the following program: Using the "Easy-Fire" mode fire on Slow Bisque to Cone 05 with a PreHeat setting of 3 hours and a hold of 1 hour.

For kilns with the manual control fire the kiln on low (setting #2) for two hours to bake out any moisture. Then set to medium (setting #5) for two hours and then increase enough to reach final temperature. Fire it to cone 05 (1888°F).

CRACKS IN THE LID & BOTTOM

See these videos for bad cracks:

hotkilns.com/fix-cracks-front-load

and hotkilns.com/repair-cracked-top

See this video for hairline cracks:

hotkilns.com/repair-hairline-cracks

1) It is quite normal to get hairline cracks in both the lid and the bottom firebricks.

2) They are caused by the expansion and contraction of the firebrick as it heats and cools.

3) As long as the bottom is fully supported by the stand the cracks in the bottom will not adversely affect the operation of the kiln.

4) The stainless steel clips we use in our lids also help keep these natural cracks from normally becoming a problem in the lids.

5) Note that it is possible to put another bottom under the original bottom as a second layer (this can also improve performance and heat up rate of the kiln).

8) You can tighten the stainless steel band.

TROUBLESHOOTING AND FIXING BRICK PROBLEMS

This crack is OK:



TIGHTENING STAINLESS BANDS

See these videos:

hotkilns.com/replace-side-brick-kiln

hotkilns.com/replace-side-brick-davinci

1) The brick will shrink slightly over time. This is more pronounced when using the kiln at higher temperatures like cone 10. If you only use the kiln for low fire bisque you may never notice this condition.

2) If the bricks shrink too much they will become loose.

3) Tighten the case by turning the screws of the case clamps. Do this 1/4 of a turn at a time on each of the clamps. Keep a balanced tightening (i.e don't tighten one clamp too much at one time). Slow is good.

Tightening the bands:



4) You can do this on the bands around the top and bottom also. This will help maintain the integrity of those slabs even if there is a crack.

REPLACING FIREBRICK IN SIDES

See these videos:

hotkilns.com/replace-side-brick-kiln

hotkilns.com/replace-side-brick-davinci

1) If you need to replace a firebrick piece in one of the sections do the following. While it does not require a great deal of experience to accomplish it does take time and patience.

2) Order the firebrick precut and prerouted from L&L Kiln. You can order this with the proper element holders already in place or you can reuse the holders from your old brick. Be sure to order it for your specific model kiln. Also, be sure to say whether it is a brick where the element connections come through (because this has different element holders).

3) There are no holes drilled in the brick for either peepholes or element connections. This has to be done in the field.

4) Take the section off the kiln and put it on a flat surface like a flat floor or table. Elements will have to be removed and probably replaced. If the elements are old they will be brittle. They may break so be prepared to get new elements.

5) Loosen up the adjustable clamps that hold the stainless steel wrapping. Loosen them just enough to allow the brick to slide out with slight hand pressure (so that the other bricks stay in place). NOTE: If you don't have the section on a flat surface then the bricks will all come out of proper alignment at this point.

6) Slide the bad brick(s) up and out and put in new brick(s). Be sure the element holders line up with the other holders on either side. Note there is a top and a bottom in the element holder so be sure to get the orientation correct.

7) Retighten the clamps on the wrap. Alternately tighten the two or three clamps (about a 1/4 or 1/2 turn at a time) so that you don't cock the stainless casing.

8) Sand off the top surface of the firebrick to match the surface of the other firebricks. Sandpaper will work fine. Reface with Brick Facing.

9) You can see this action in this video:

hotkilns.com/replace-side-brick-kiln

TROUBLESHOOTING AND FIXING BRICK PROBLEMS

DRILLING HOLES FOR PEEPHOLES

1) Some of the bricks that you may need to replace will need to have holes drilled in them in the field. These holes can not be drilled in the factory because the alignment would not be perfect.

2) To drill out for peepholes use a 1" diameter drill bit or hole saw. You can also drill with a smaller drill and then file out with a round hasp type file. Drill slowly through the firebrick using the prepunched hole in the stainless steel. You may have to remove the bit several times and clean it out as you drill deeper. **It is a good idea to have someone help you by watching from the side to make sure you are drilling straight. It is hard to see this when you are doing the drilling.**

3) For sections that have two element rows: the hole is drilled perpendicular to the stainless case.

4) For sections that have three element rows: the hole is not drilled at a perfect 90° perpendicular angle to the kiln case. It will be drilled at a slightly down angle (about 5° to 7°). This is to miss the element holders.

5) Before drilling, as a precaution, you can measure down from the top of the brick to the top of the existing hole in the stainless steel case. This measurement on the inside will show you where the top of the drill bit will protrude. Adjust your angle of drilling accordingly.

Drilling the peephole:



DRILLING ELEMENT CONNECTIONS

1) Use a 1/8" to 3/16" diameter drill bit and drill out from the center of the hole in the stainless steel case. Do this slowly with a speed control.

2) Do this perpendicular to the case.

REPLACING BOTTOMS

1) Remove the kiln sections.

2) Take the old bottom off the stand.

3) Put the new bottom on the stand.

4) Relevel the kiln. (This is important).

5) Replace the kiln sections.

NOTE: You may want to experiment with using the old bottom as a secondary back up bottom if it is not too badly damaged. Just make sure it is totally flat so that it doesn't crack the new bottom. Some people find that having this extra insulation thickness helps firing times and bottom uniformity.

REPLACING EASY-LIFT LIDS

1) Remove the Hinge Pin and take the old top off the kiln. See the Assembly Instructions for guidance if you have questions about how to do this. Use the Hinge Tool to take the tension off the spring. **BE SURE TO USE SAFETY GLASSES - THERE IS A LOT OF TENSION ON THE SPRING AND INJURY COULD RESULT.**

2) Remove the Top Hinge Part from the old lid. Note that there are three parts to this. There is the main Top Hinge Part. Then there is the Front Hinge Part (the little 3" x 4" aluminized steel plate with a small hole that gets attached to the front of the top with the screws for the Handle). Then there is the Handle. Note that the hole in the Front Hinge Part should be centered around the little stud that protrudes from the Top Hinge Part.

**A= Top Hinge Part, B= Front Hinge Part
C= Handle, D=Label**



3) Using the old top as a guide, install the Top Hinge Part onto the new lid.

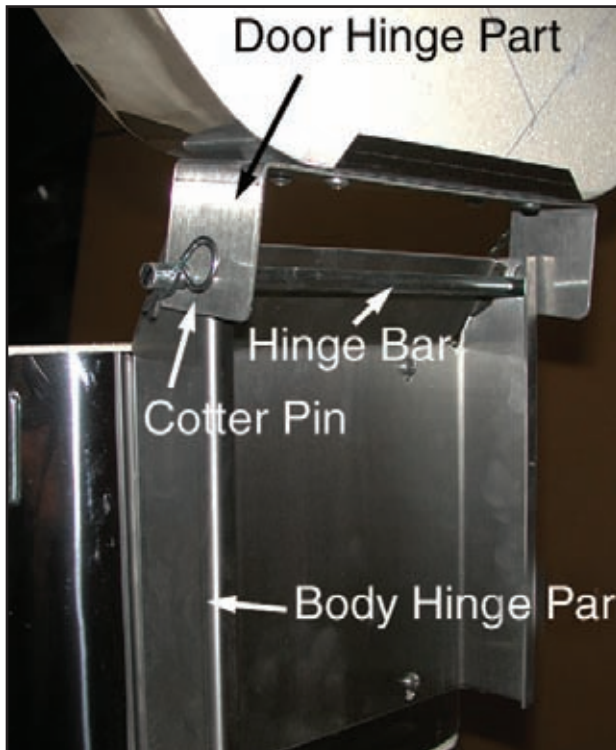
4) Reinstall the top and reset the spring. See the Assembly Instructions if you have questions about how to do this.

TROUBLESHOOTING AND FIXING BRICK PROBLEMS

REPLACING SMALL NON-SPRING HINGE LIDS

- 1) Remove one of the Cotter pins from the Hinge Bar.
- 2) Pull out the Hinge Bar.
- 3) Unscrew the chains from the stainless steel case of the lid.
- 4) Remove the Top Hinge Part from the old lid.

A simple hinge with parts marked



- 5) Using the old top as a guide, install the Top Hinge Part onto the new lid.
- 4) Reinstall the top.

REPLACING DAVINCI LIDS

See this video: hotkilns.com/replace-davinci-lid

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