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## eFL KILNS – ORDER CHECKLIST

After this checklist is reviewed L&L will enter the order and send a confirmation to the distributor to be signed. The kiln will then be scheduled for production and an email with the estimated completion date sent to both the distributor and the customer. When the kiln is finished, we will send an email to the distributor for approval to ship.

**DISTRIBUTOR & SALESPERSON** \_\_\_\_\_

**CUSTOMER NAME** \_\_\_\_\_

**MAIN PHONE NUMBER** \_\_\_\_\_

**ALTERNATE PHONE NUMBERS** \_\_\_\_\_

**EMAIL** \_\_\_\_\_

Physical Street Address for Delivery (Include City/State/Zip Code): (No PO Boxes)

\_\_\_\_\_

\_\_\_\_\_

**KILN MODEL NUMBER:** \_\_\_\_\_

Accessories:  Furniture Kit    Vent System    Vent Control    Casters

Genesis Control    Type S TCs

Other Options or special modifications: \_\_\_\_\_

**VOLTAGE:**

240 Volts 1 Phase    240 Volts 3 Phase    208 Volts 1 Phase    208 Volts 3 Phase   OTHER: \_\_\_\_\_

## FOR COMMERCIAL, INDUSTRIAL & INSTITUTIONAL CUSTOMERS:

Please note, the fact that a business is operated in a location does not mean the building itself is a commercial address. Any business operated from a home, apartment, or other dwelling where people live on the premises is considered to be residential address **for the purpose of shipping**. Exact classification can vary by carriers. Carriers will re-classify delivery address as they deem necessary. Schools or Institutions may incur limited access fee. Kiln Orders are only deliverable by freight carriers. We cannot ship eFL kilns to terminals for pickup.

Is there a Loading Dock? - Yes - No Loading Dock Height: \_\_\_\_\_

Will a forklift be available at time of delivery? Yes  No

Pallet Jack? - Yes - No (An electric pallet jack must be rented upon delivery if a forklift is not available.)

Can an 18-wheel 48 to 53 foot truck back up to the unloading area\*? - Yes - No

\* A 28-foot pup/short truck with a tailgate – may not be available in all locations.

I have examined the General Dimension Drawing for my model and have determined it will fit through my smallest door. - Yes - No

eFL1616: [hotkilns.com/general-dimension-drawing-efl1616](http://hotkilns.com/general-dimension-drawing-efl1616)

eFL1626: [hotkilns.com/general-dimension-drawing-efl1626](http://hotkilns.com/general-dimension-drawing-efl1626)

eFL2026: [hotkilns.com/general-dimension-drawing-efl2026](http://hotkilns.com/general-dimension-drawing-efl2026)

eFL2626: [hotkilns.com/general-dimension-drawing-efl2626](http://hotkilns.com/general-dimension-drawing-efl2626)

eFL2635: [hotkilns.com/general-dimension-drawing-efl2635](http://hotkilns.com/general-dimension-drawing-efl2635)

## FOR RESIDENTIAL CUSTOMERS:

I have read the enclosed eFL Shipping Policy and certify that my delivery conditions meet the requirements.

- Yes - No Any other information you want us to know:

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eFL Kilns are extremely **top heavy**, please make all the necessary delivery arrangement prior to the delivery. All deliveries will have call before service.

## OTHER CONSIDERATIONS

- Will the kiln be vented? Yes  No  (If not please be aware that this affects the warranty).
- You will need at least 18" around the perimeter of the kiln when firing. (Get the caster option if you need to move the kiln when firing to achieve this clearance.)
- Note: ALL eFL Kilns are currently Non UL Certified. This means they cannot be installed in schools. Although L&L intends to get a UL499 listing for this kiln in the future a listing mark cannot be applied retroactively so please do not buy this kiln now if you need UL certification. I do not need UL Certification for this kiln:

Customer Signature: \_\_\_\_\_ Date: \_\_\_\_\_

## SHIPPING POLICY FOR EFL KILNS

**L&L takes responsibility for filing damage claims as long as customers follow our guidelines. Because of this:**

- L&L controls all shipping for eFL kilns to minimize the risk of damage by selecting appropriate and proven carriers and knowing how they work with subcarriers
- Typically, eFL kilns will ship by common carrier but air ride can be an option and might be required for certain situations
- They will ship to the end user only.

### General Considerations

- eFL Kilns, unlike sectional top-loading kilns, cannot be easily disassembled.
- The kilns can weigh over 500 lbs. and are top heavy.
- They cannot be removed from a truck without the aid of a lift gate or fork lift.
- They cannot easily be lifted over curbs, transported on non-paved roads or walkways, tilted (because of being top heavy), or moved up inclines without a forklift or other secure method.
- They cannot be moved up or down stairs or turned on their side to move through a narrow doorway.
- Terrain and grade must be essentially smooth, hard and flat.
- Electric Pallet jack or forklift is required (for smooth movement without jerking and toppling the kiln) (unless the entire surface that the kiln will be moved on is extremely level like a factory floor.)
- No second story installation (because the kiln body cannot be disassembled)
- 31" minimum door opening
- The kiln is a very heavy object that needs to be removed from its pallet and requires several additional persons to lift and keep from falling over when it tilts.

### Where can the kiln be delivered?

- Any addresses with loading docks and/or forklifts.
- Homes where all above unloading and moving requirements are met and where following trucking company rules are met.
- Shipping to terminals is not acceptable because ownership cannot be transferred to the buyer before opening and inspecting the kiln. If any damage were to happen between the terminal and the final destination no claim could be filed.
- L&L reserves the final judgement concerning the feasibility of shipping an eFL kiln to a particular address.

### Trucking Company rules:

- No dirt roads
- No dead ends
- Must have ability for truck to turn around
- No woods/narrow drives
- Gravel drive depends on weather (no rain in forecast)
- No inside delivery
- Lift gate unavailable for certain addresses